

DECLARE YOUR ENERGY INDEPENDENCE IN 2012

Planning to improve the energy efficiency of your home or business? Thinking about taking the plunge into renewable energy? NHEC is making it worth your while in 2012 with expanded incentives and expertise. The Co-op is again offering a slate of Social & Environmental Responsibility programs designed to help members save energy and reduce carbon emissions. NHEC has expanded its commitment to these programs and is currently accepting applications for qualified projects. Following are highlights of the 2012 programs; complete details are available online at nhec.coop, or by calling NHEC Member Solutions at 1-800-698-2007. Program eligibility varies by program and type of installation. Incentives are available on a first-come, first-served basis.

- Heat Pump Technologies – provides incentives up to \$10,000

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for Residential and \$25,000 for Commercial members who install qualified High Efficiency Heat Pump systems.

- Renewable Energy Systems – expanded incentives for Residential and Commercial members installing renewable energy systems, including, but not limited to, solar hot water, solar PV and wind technologies.

- Home Performance with ENERGY STAR® – helps members maximize the energy efficiency of their homes.

Provides incentives up to \$4,000 to make recommended energy efficiency improvements.

- Commercial & Industrial Fossil Fuel – provides incentives up to \$15,000 for large businesses and \$7,500 for small businesses to take steps to reduce their fossil fuel consumption.

UPGRADE WILL IMPROVE PLYMOUTH AREA SERVICE RELIABILITY

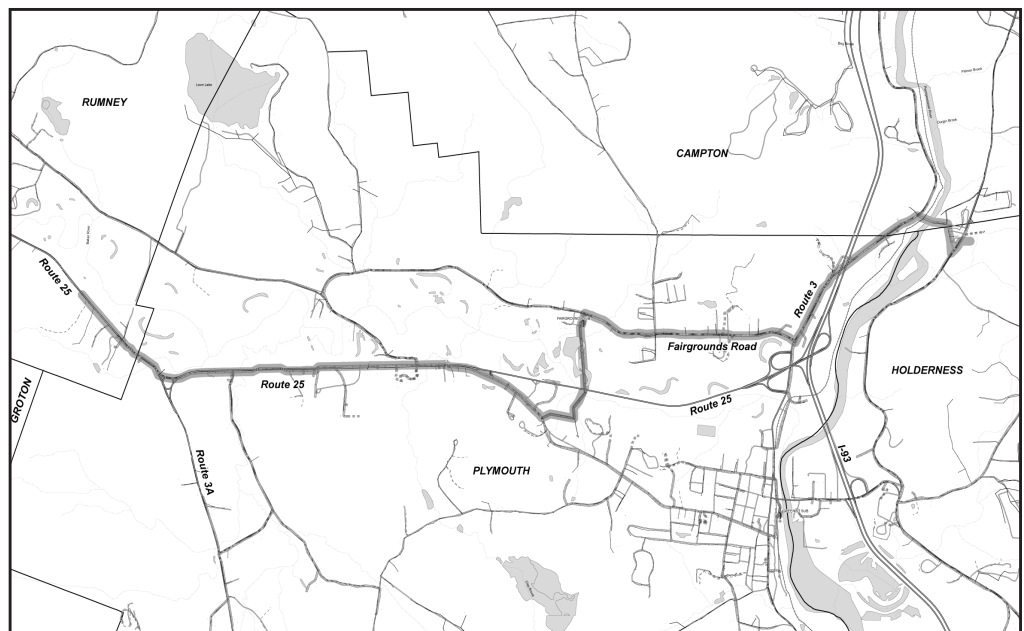
Work is underway on the upgrade of a seven-mile stretch of utility corridor that will increase the reliability of electric service in Plymouth and surrounding towns.

The upgrade involves the replacement of all poles and wire along the highway right-of-way that runs from Rumney through Plymouth to Holderness along Route 25, Fairgrounds Road and Route 3. When the work is complete, redundant ties will connect four NHEC substations in the Plymouth area, allowing for power to be rerouted in the event of an outage affecting members served by any of the four substations.

The upgrade will also enable the Groton Wind Farm, if it receives necessary permits, to deliver power from the farm site to the electrical grid. A total of 24 wind turbines capable of producing up to 48 megawatts of power are proposed for construction by project owners Iberdrola Renewables atop two ridges in the town of Groton. The new poles being installed by NHEC will have space for two new

electric lines that can carry power from the site and deliver it to a new substation to be built by Northeast Utilities off Route 175 near the Campton – Holderness town line.

The majority of new poles planned for the right-of-way will be 50 to 55 feet in height and will replace poles that are 45 to 50 feet tall. Work is scheduled to be completed by August 2012.



WINTER HEATING ASSISTANCE

If you or someone you know is having trouble paying for heat during the winter season, the Co-op can put you in touch with at least three programs that can help.

Statewide EAP

Qualified members of the Co-op can receive discounts on their monthly electric bills through the Statewide Electric Assistance Program (Statewide EAP), ranging from 7% to 70% up to 700 kWh of usage.


Fuel Assistance Program (FAP)

Members can also take advantage of the Governor's Office of Energy and Community Services Fuel Assistance Program (FAP). As funds become available, the FAP provides benefits to qualified New Hampshire households to assist with heating costs. Renters and homeowners are eligible for the FAP.

To receive assistance from both the Statewide EAP and the FAP, recipients must

meet income eligibility guidelines. To apply for assistance or for more information, contact your local Community Action Agency.

Project Care

Project Care is a nonprofit, charitable organization developed to provide assistance paying electric bills for NHEC members who are in an emergency situation. The majority of Project Care's funding comes from the NHEC Foundation, which is funded by Co-op members who agree to have their monthly bill rounded up to the next dollar with the proceeds benefiting the Foundation. Applicants are eligible for Project Care emergency assistance only once in a twelve-month period. Project Care is intended to be used as an option of last resort. Members should apply to the programs listed above before considering application to Project Care. For program guidelines or more information, contact Member Solutions at 1-800-698-2007. 



2012 **nhsaves**
Energy efficient lighting for your home or business


Grand Lobby at the North Country Grand Hotel on page 12

INSIDE...
CFLs for 20¢ a bulb!

2012 nhsaves Lighting Catalog now available! Look for our new \$5 ENERGY STAR® LED bulb rebates and CFL's for as low as 20 cents per bulb! To order your free catalog call toll free 877-647-2833 or view and order online at: <http://catalog.nhsaves.com>.



FRIENDS IN HIGH PLACES

Workers from Green Mountain Communications unhook a bundle of equipment as a helicopter hovers above the summit of Mt. Kearsarge late last year. The work was part of the Co-op's ongoing effort to create the Communications System Infrastructure that will support new "smart meters" being installed across Co-op service territory. Mt. Kearsarge is one of 20 locations around the state where encrypted meter data from surrounding towns will be transmitted back to NHEC's headquarters in Plymouth. With more than 30,000 smart meters installed since June 2011, NHEC expects to complete installations before the end of 2012. For more information about the project and how it benefits you, visit our web site at www.nhec.coop/AMI. 

WATTS HAPPENING

Products for Peace of Mind

NHEC sells a range of products designed to give you peace of mind year-round. Check the Products menu at www.nhec.coop and learn more about Marathon water heaters, Whole House Surge Protection, the FreezeAlarm temperature and power monitoring system, as well as efficient Convectair space heaters.

Co-op Classifieds Get Results!

Co-op members are connecting via the Co-op Classifieds. If you've got something to buy, sell or swap, log-on to www.nhec.coop and get posting. Ads are free of charge to members and there's no limit to how many ads you can post. With over 1,000 ads posted last year, you're sure to find some deals!

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the co-operative's headquarters in Plymouth. Please check the Board of Directors page on the Co-op website at www.nhec.coop, or call Sharon Yeaton at (603) 536-8801 to confirm the current month's meeting time and location.

For member service
please call
1-800-698-2007

Monday-Friday, 8-5:00
or visit us online at www.nhec.coop



To report an outage please call 1-800-343-6432

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