

Contact Information

Member Solutions Department

1-800-698-2007

Application for electric service and requests for information regarding these requirements should be made by calling our Member Solutions Department; this department is open Monday thru Friday from 7:30a.m. to 5:00p.m.

Website

www.NHEC.com

Visit our website for all of the information provided in this Handbook. Our Tariff, Terms and Conditions, Charges and Rates, and Schedule of Fees are also available online as well as referenced in this Handbook.

Outage Reporting

1-800-343-6432

There is a fully automated outage reporting system in place, your information can be accessed by phone number or account number. You can now view current outage information on line by visiting our website at www.nhec.com.

Metering

1-800-698-2007

For Metering questions, please call Member Solutions Department

Developments/Subdivisions

1-800-698-2007

Require a unique design, please call Member Solutions Department for assistance

Dig Safe

1-888-344-7233 or 811

Always call 72 hours prior to any trenching or excavation work.

