

# New Hampshire Electric Co-op TODAY

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OCTOBER 2007

Your Electric Co-op's Newsletter



## FEATURE ARTICLE: **Recurring Payment** Set It and Forget It

A new online payment method is making it easier to pay your bill.

When you enroll in the Co-op's **Recurring Payment** program, your total monthly balance is deducted automatically from your checking account, statement savings account or credit card. With Recurring Payment, you can skip the check and the stamp and never worry about late fees.

Recurring Payment uses the same secure technology that powers the Co-op's other online bill pay option - a one-time electronic payment that allows you to pay what you want, when you want.



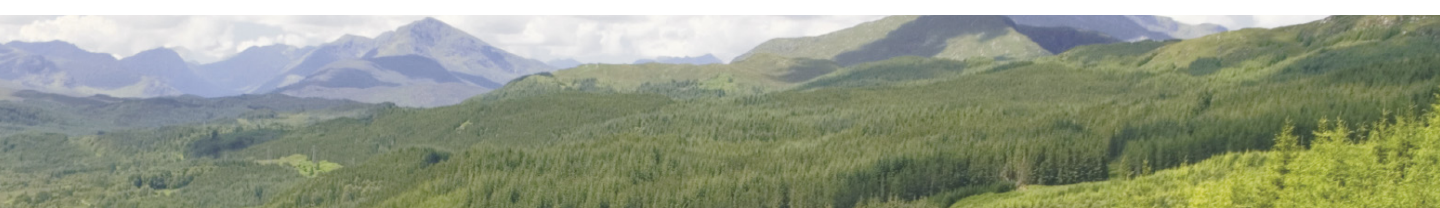
To enroll in Recurring Payment, or take advantage of our other convenient payment options, go to [www.nhec.coop](http://www.nhec.coop) and log into your My Account homepage. If you've never used our site before, you'll need to sign up as a new user. Once you've registered, you'll have complete access to the online resources that are making

doing business with the Co-op **quicker and easier.**

With Recurring Payment, the balance of your bill is drafted each month within 48 hours of your bill due date. You've also got the flexibility to choose where you want your funds drafted. Accepted payment options are credit card (MasterCard, Visa), ATM/Debit card (Star, Pulse, NYCE, ACCEL), and

ACH electronic check (Automated Clearing House). Changing your payment option is as easy as clicking "Edit Information" on your Recurring Payment account page.

Recurring Payment is online now at [www.nhec.coop](http://www.nhec.coop) - enroll today!



# 5K Nets \$6G for Pemi Youth Center

The 2nd Annual Pemi Youth Cooperative Covered Bridge 5K road race attracted a record crowd and raised a record amount of money for the Pemi Youth Center of Plymouth.

The Labor Day weekend race marked the second year of the partnership between New Hampshire Electric Co-op and the Youth Center, which offers Plymouth-area teens a safe, welcoming place to gather outside of school.

More than 220 runners and walkers took part in this year's race, which raised \$6,000 for the Youth Center's programs and activities.

Some of the best runners in New England gathered inside the Smith Millennium Covered Bridge in Plymouth to com-

pete for the \$250 top prize in the 3.1 mile race. In the end, it was déjà vu in both the men's and women's races as Mark Miller of Keene defended his title in a time of 15:20, and Heidi Westerling of Acworth won for the second year in a course record time of 17:22. Complete race results are available online at [www.coolrunning.com](http://www.coolrunning.com).

While enjoying great food donated by the Common Man Inn of Plymouth, race participants won a number of great prizes in the post-race raffle, including the grand prize – a weekend for two at The Balsams in Dixville Notch, which was won by Paul Leger of Bow.

Mark your calendar for the 2008 race and be a part of a new Labor Day tradition!



*The field is off at the starting gun.*



*Mark Miller of Keene emerges from the Smith Covered Bridge to win the 2nd Annual Pemi Youth Cooperative Covered Bridge 5K.*

## Get Whole House Comfort Efficient, Economical, Safe

Providing gentle, even heat throughout any room, Convectair heaters are equipped with an efficient electronic thermostat. And because they mount to your wall and feature automatic overheat protection, there are no safety worries.

The Co-op sells three models of Convectair heaters at special members-only pricing. Check out the models below and call to order...1-800-698-2007.

### Jazz

Warms towels and bathrooms in no time. Perfect for people who like the comfort of quick heat and the silence of basic convection heat.



### Calypso

Small on size and big on efficiency, the Calypso is equipped with an electronic thermostat for basic heating, a fan-forced heater and a timer for quick heat when you want it. It's recommended for all bathrooms.



### Apero

Using natural convection to heat the entire mass of air in a room, the Apero ensures an even temperature throughout the room. And with a built-in electronic thermostat that's precise to one-fifth of a degree, it will make sure the comfort level you get is the one that you set.



# WATTS HAPPENING!

## Board of Directors Meetings

The NHEC Board of Directors meets monthly at dates and locations that are available on the Co-op website at [www.nhec.coop/boardofdirectors](http://www.nhec.coop/boardofdirectors), or by calling Sharon Yeaton at (603) 536-8801.

## U 2 DC 4 FREE!

Attention high school juniors – want a free trip to Washington D.C.? Want to hang out with 1,500 of your closest friends from 45 states? Apply now for a spot on the 2008 Youth Tour. A small

group of New Hampshire students will again be joining high schoolers from across the country for a week of sightseeing, meetings with members of Congress and youth leadership activities! The 2008 Youth Tour is June 13-19, 2008. You've got until Friday, February 28, 2008 to apply, so don't wait til it's too late... For complete details, visit the Co-op website at [www.nhec.coop/community\\_dcouthtour](http://www.nhec.coop/community_dcouthtour), or call Youth Tour coordinator Audrey Simpson at 603-536-8699.

## What Makes a Marathon Water Heater GREEN?

(and the competition GREEN with envy?)

- Lifetime warranty non-metallic tank
- Highest energy efficiency ratings in industry
- Lowest stand-by heat loss of any tank-type water heater
- First in industry to use Envirofoam® insulation – CFC and HCFC free
- No combustion by-products

Buy your Marathon direct from NHEC and save with members-only pricing.

1-800-698-2007

[www.nhec.coop](http://www.nhec.coop)



## Rate Increase Likely In October

A seasonal adjustment in the cost of wholesale power and a likely increase in the Delivery Charge portion of your rates are expected to result in a total bill increase of approximately 3% for typical residential and small commercial members, effective October 1. At the time this newsletter went to print, the NHEC Board of Directors had not yet given final approval to the exact amount of the rate increase.

Driving the likely increase in rates is the seasonal run-up in the price of natural gas, which is the primary fuel used to generate electricity in New England. Demand for natural gas is greater in winter, triggering a corresponding increase in prices. As a result, the energy portion

of your bill (Co-op Power) is anticipated to increase from its current level of approximately 8.7 cents per kWh, for most members, to approximately 9.0 cents per kWh.

A small change expected in the Delivery Charge portion of your bill will also contribute to the seasonal increase. The Delivery Charge is a per-kilowatt hour charge, which is expected to increase from the current 2.7 cents per kWh, for most members, to 3.0 cents per kWh, effective October 1. This increase will help cover the cost of the Co-op's Quality of Service Program, a multi-year effort to modernize our distribution system and improve the reliability of your electric service. It also reflects the Co-op's added

investment in socially and environmentally responsible programs like solar hot water rebates, home energy audits and public awareness campaigns promoting energy efficiency and conservation.

Meanwhile, offsetting these anticipated increases is a likely decrease in the Regional Access Charge (also a separate line item on your bill), which covers the costs NHEC pays for use of the regional bulk transmission system to deliver Co-op Power to our local distribution facilities at 36 locations throughout the state.

Once approved by the Board of Directors, the new rates schedule effective October 1 will be available online at [www.nhec.coop](http://www.nhec.coop).



## Special Ports of Call for Co-op Members

- Experience Australia and earn 10,000 bonus American Airlines Advantage miles with the purchase of an Aussie AirPass – Great savings on air travel.
- 4-night escorted coach tour to Ireland, departing from Boston. Pricing from \$849 per person.
- October Cruise Sale – Amazing adventures on Cunard's Queen Mary 2 and Queen Victoria.

Visit [www.GreatEscapeTraveller.com/nhec](http://www.GreatEscapeTraveller.com/nhec) and check out the special offers available to Co-op members. New specials are added frequently – *Co-op members receive \$50 savings on any new cruise or land-based travel booking. Refer to the web site for details.*

**Great Escape Travel Services**  
Alton Bay, NH • 603-875-1747



Queensland, Australia – Where the Rainforest meets the Reef

# The BACK PAGE

## NOTICE: Disposal of Fleet & Equipment

New Hampshire Electric Cooperative (NHEC) is preparing to offer for bid, vehicles and equipment that are ready for disposition. This bid offering is being made available to the membership, Co-op employees and retirees, with the disposal process and listing of vehicles as follows.

Member Solutions representatives cannot answer questions regarding vehicles and equipment being disposed. All questions will be answered during the two vehicle and equipment viewing dates listed.

Bid sheets for submitting bids can be picked up at the viewings. A separate sheet for each vehicle bid must be submitted. Sealed bids are due by the end of the workday (4:30 p.m.) Wednesday, November 14, 2007. Bid openings and awarding of bids will take place Thursday, November 15, 2007. Vehicles are sold "As Is" and "Where Is" without warranties of any kind whatsoever. NHEC reserves the right to reject any and all bids.

Payment must be made and vehicle(s) removed by Friday, November 28, 2007. Payment will only be accepted in the form of cash, certified check, or bank draft.

A tentative list of vehicles and equipment for November disposal includes:

- (2) 1-Ton 4x4 w/utility body
- (2) Small vans
- (3) 1/2 ton 4x4 pickups
- (1) Cargo van
- (1) Flatbed truck with crane
- (2) Bucket trucks
- (1) Flatbed trailer

### LIST IS SUBJECT TO CHANGE.

Viewing dates and times:

- Tuesday, November 6, 2007, 12 p.m. - 6 p.m.
- Wednesday, November 7, 2007, 12 p.m. - 6 p.m.

Bids due:

Wednesday, November 14, 2007, 4:30 p.m.

Bid openings and awards:

Thursday, November 15, 2007

Vehicle/Equipment removal:

No later than November 28, 2007, 4:30 p.m.

Vehicle viewing location:

NHEC Vehicle Maintenance facility  
533 Tenney Mountain Highway  
Plymouth, NH

*\*Information on the vehicles and equipment will be provided only at the scheduled viewing dates listed. Please do not contact the Co-op about vehicle and equipment conditions.*

## Some Bright



## for Lighting

Lighting accounts for 25 percent of an average home's electricity bill. Consider installing these energy-saving devices and take a bite out of your bill. All of these products, and many more, are available online at [NHsaves.com](http://NHsaves.com).

### Programmable Switch

This programmable single pole wall switch timer will give you flexibility to control lights around your home or office. It has two operating modes. In the manual setting it works like a regular light switch. One press will either turn lights on or off. In the automatic mode it will turn lights on and off automatically according to a schedule you set. \$24.

### Motion Sensor

This dual voltage passive infrared (PIR) occupancy sensor will automatically turn on lights in a room when someone enters, and turn the lights off from 30 seconds to 30 minutes after people have left. The product's coverage is 16 feet to the side and 35 feet ahead, making it suitable for indoor residential and small office applications. The time delay period and the sensitivity level are both adjustable. The switch, switch plate cover, and mounting screws are all included. \$38.

### Lamp Timer

This lamp timer will plug directly into a 2-prong wall outlet. It offers up to 24 on/off settings per day. When any tripper is pulled out, the lamp or appliance will be on for that 30 minute period. When the tripper is pushed in, the lamp or appliance will be off. Timers don't get any easier than this. \$7.

### Compact Fluorescent Light bulbs (CFLs)

Probably the most effective and least expensive step you can take toward saving energy and money is to swap out your old incandescent light bulbs for CFLs.

Changing a single 75 watt light to a more energy efficient, 20-watt ENERGY STAR® bulb or fixture can save your family as much as \$60 a year in energy costs. And when you cut your home energy use, you reduce pollution from power plants that make electricity. That's why replacing that bulb for a more efficient one can be as good for the environment as not driving your car for more than two weeks.

To achieve maximum efficiency, CFLs should be installed in the lights you use the most. Typically, the five most used lights in a home are found in the kitchen ceiling, in living room table and floor lamps, in the bathroom, and outdoors on a porch or post.



### NHSaves.com

New Hampshire Electric Cooperative offers to its members the **nhsaves** online lighting catalog to advance the efficient use of energy, while caring for the environment and promoting economic development in New Hampshire. Go online to check out the stylish ENERGY STAR lights and fixtures.

Your purchases really do make a difference. Since 2002, customers of the New Hampshire electric utilities have saved enough energy to power 600,000 homes for a full year, reduced emissions by 2.8 million tons (the equivalent of taking 584,000 cars off the road), and saved \$648 million (the amount of money customers would have paid for electricity if energy savings measures had not been undertaken). If you prefer to order by phone orders may be placed toll-free at (877) 647-2833.



For member service  
please call

1-800-698-2007 or visit us  
online at [www.nhec.coop](http://www.nhec.coop)

To report an outage  
please call

1-800-343-6432

New Hampshire Electric Cooperative  
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Plymouth, NH 03264