

## MEMBERS HELPING MEMBERS

### *Your Small Change Is Making a Difference*

When you participate in the Round Up Program, you're helping to support non-profit organizations like the Laura Foundation for Autism & Epilepsy.

Based in Madison, NH, the mission of The Laura Foundation is to provide therapeutic recreation and educational programs that enrich the quality of lives of individuals with autism and/or seizure disorders. The Laura Foundation is currently finishing the construction of an adaptive sports and recreation center in the Mount Washington Valley. A recent grant of \$5,000 from the New Hampshire Electric Co-op Foundation will help that effort and bring the Laura Foundation closer to its goal of offering free, daily, year-round programming. The Laura Foundation has provided services to more than 400 individuals since its founding.

#### What Is Round Up?

The NHEC Foundation is proud to support organizations like the Laura Foundation through the Round Up Program. When you enroll in NHEC's Round Up Program, your electric bill is rounded up to the next dollar each month with the proceeds benefiting the NHEC Foundation. Your contribution is tax-deductible and the maximum possible contribution is 99 cents per month, though the average member contributes about six dollars per year. Currently, more than 42,000 members are enrolled. Grants are awarded to non-profit, charitable organizations throughout the year and include health and social service, education, community and economic development, or



*Therapeutic horseback riding is one of the programs offered at no cost by the Laura Foundation to individuals with autism or seizure disorders. A recent grant from the NHEC Foundation will go towards the opening of a new adaptive sports and recreation center in Madison, NH.*

cultural/arts programs as well as assisting NHEC's Project Care program and scholarships for our members and their children.

#### Sign Up, Round Up!

To increase the impact we can make within our communities, we encourage you to enroll in Round Up today. Just follow the Round Up Program link from our homepage at [www.nhec.coop](http://www.nhec.coop), or call NHEC Member Solutions at 1-800-698-2007. Thank you!

## SMARTHUB: GET IT TO GO!

Manage your NHEC account anywhere with the convenience of the SmartHub app for your mobile device. The SmartHub app is free and available for your iOS or Android device, or scan the code here.

With SmartHub, you can:

- View your electric usage
- Pay your bill
- Go Paperless
- Set recurring payments
- View billing history
- Receive text or email alerts



# LIFE ON THE LINE



Apprentice Lineworkers Zach Snow and Chris Ball got a chance to practice their pole climbing skills recently while replacing poles and conductor on a stretch of line that spans the Pemi River in Bridgewater. NHEC has a total of 12 Apprentice Lineworkers. All Apprentices must complete a four-year course of training and testing before they can work on energized line. Construction jobs like these give Apprentices the opportunity to learn and practice new skills under the guidance of more experienced First Class Lineworkers.

## IT'S REFRIGERATOR RECYCLING SEASON!

Are you running a second refrigerator or freezer in your home? If so, it could be costing you up to \$150 per year to run that extra appliance. NHEC is offering a seasonal program to help our residential members recycle that old fridge or freezer at no charge, and we'll give you a \$30 incentive for doing the right thing.

### To participate:

- you must be a residential member of NHEC
- the unit must currently be installed in NHEC territory
- the eligible refrigerator or freezer must be in use as a secondary unit
- the unit must be 10-30 cubic feet, in working condition on the day of the pick-up, and owned by the member

ARCA Recycling Inc., our recycling contractor, will schedule your free pick-up and properly dispose of your old appliance - most components are recycled! For more information or to schedule a pick-up, go to [www.NHSaves.com/recycle](http://www.NHSaves.com/recycle) or call ARCA at 1-877-889-4763. For ease in scheduling, please have your NHEC account number available. Offer good for a limited time and while funding is available, so act quickly!

# WATTS HAPPENING

## View Your Usage

Did you know you can view your monthly, daily or hourly electric usage online? At [www.nhec.coop](http://www.nhec.coop), click the SmartHub icon and follow the links to My Usage. There, you'll find detailed information that can help you learn more about when you use power and track any efforts you make to reduce your usage.

## How to Read Your Bill

There's a lot of information on your monthly electric bill. A detailed explanation of each charge is available online at [www.nhec.com/memberservices\\_understandingyourbill](http://www.nhec.com/memberservices_understandingyourbill).

## Co-op Classifieds – Free to Members

Buy and sell online at the Co-op Classifieds! NHEC hosts an active marketplace on its website for members looking to sell or purchase items. Ads are free of charge for members and there's no limit to how many ads you can place. To view ads or place your own, click the 'Co-op Classifieds' link on our home page: [www.nhec.coop](http://www.nhec.coop).

## Keep a Path Clear to Your Meter

Although your electric meter no longer needs to be read by a meter reader, NHEC may still need access to your meter during power outages or maintenance and repair purposes. For that reason, we ask that you please keep a clear path to your meter. For your safety and that of our employees, any walkways, decks, docks, etc. that provide access to your electric meter should be maintained and kept clear of obstacles. Thank you!

## Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the Cooperative's office at 287 Highland Street in Plymouth. Please check the Board of Directors page on the Co-op web site at [www.nhec.coop](http://www.nhec.coop), or call Sharon Yeaton at (603)536-8801 to confirm the current month's time and location.

## CO-OP MEMBER DISCOUNTS

**Whale's Tale**  
WATERPARK  
LINCOLN, NEW HAMPSHIRE

**\$5**

Off Peak-Season  
Admission

Present coupon or copy of recent Co-op bill.  
Coupon valid for members of NHEC and  
good for up to 4 people.

**VALID June 25 – September 2, 2016.**

Cannot be combined with other offers.

For member service  
please call

1-800-698-2007

Monday-Friday, 8-5:00

or visit us online at [www.nhec.coop](http://www.nhec.coop)



To report an outage please call 1-800-343-6432

New Hampshire Electric Cooperative

579 Tenney Mountain Highway

Plymouth, NH 03264