

## WINTER PERIOD RATE INCREASE

The NHEC Board of Directors has approved a rate increase effective with bills rendered November 1, 2016. The increase will result in an overall bill increase of 14.2%, or \$12.69 per month, for a typical residential member using 500 kilowatt-hours (kWh) per month.

### Why Do Rates Go Up in Winter?

The driver of winter electric prices is the cost of natural gas delivery into New England. Nearly half of the electricity produced in New England is generated by natural gas. A continuing lack of adequate gas pipeline capacity into New England means that power producers will be competing again this winter with home heating for limited natural gas supplies. This causes a significant winter increase in the price of natural gas delivered to New England, which corresponds to an increase in the price of wholesale electricity.

### KEY FACTS

- **14.2% Overall Bill Increase**
- **\$12.69 Increase per Month for Typical Residential Member Using 500 kWh**
- **Rate Change Effective with Bills Rendered November 1, 2016**

### Conservation, Energy Efficiency

NHEC is encouraging members to mitigate the effects of higher winter rates by conserving and, when possible, participating in NHEC's Energy Solutions programs. See program opportunities at [NHEC.com/energysolutions](http://NHEC.com/energysolutions). Also, view your electric usage on SmartHub, NHEC's online account management tool, at [NHEC.com](http://NHEC.com).

## LOW/NO INTEREST LOANS FOR ENERGY EFFICIENCY IMPROVEMENTS

Don't let the out-of-pocket expense stop you from making needed energy efficiency improvements at your home! We have two financing options available for up to \$15,000 towards qualified energy efficiency projects.

**Option 1:** NHEC members with excellent payment history can finance Home Performance with ENERGY STAR® project co-payment costs up to \$2,000 for up to 24 months. On bill financing is interest free (0%).

**Option 2:** Through our Third Party Financing option, members can apply for 2% financing with any of the participating lending partners. Financing is available for costs associated with both the Home Performance with ENERGY STAR® program and ENERGY STAR® High Efficiency Heat Pumps program.

Pre-approval is required. Please visit [www.nhec.com/energysolutions](http://www.nhec.com/energysolutions) to apply, or call NHEC Member Solutions at 1-800-698-2007.



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# NHEC FOUNDATION GRANT WILL FUND FREE SMOKE ALARM INSTALLATIONS

A \$10,000 grant from the NHEC Foundation will help the American Red Cross of New Hampshire & Vermont install 600 smoke alarms in the homes of 200 Co-op members.

The Home Fire Preparedness Campaign is working to target homes that do not have smoke alarms. Nationally, the American Red Cross aims to reduce the number of fire deaths and injuries in the U.S. by 25 percent by visiting more than 1.6 million homes to install smoke alarms, replace smoke alarm batteries, complete home safety checklists and help families and individuals develop a disaster plan.

"Home fires are the biggest disaster threat facing New Hampshire families today," said Lloyd Ziel, Chief Communications Officer at the American Red Cross of NH & VT. "With the help of organizations like New Hampshire Electric Cooperative, we can help reduce that threat for thousands of residents."



**Smoke  
alarms  
save lives.**

## WATTS HAPPENING

### Free Safety Service Will Cover Power Lines

Are you doing any work around the house that will put you in the vicinity of outside power lines? NHEC will cover that wire for free to make sure everyone stays safe. To inquire, please call 1-800-698-2007.

### School Electrical Safety Presentations

Attention elementary school teachers – make electrical safety a part of your classroom curriculum with a free presentation by the Co-op. Designed for students in grades 3-5, this free presentation combines fun and learning while stressing the importance of playing it safe around electricity. To inquire, please contact NHEC Member Solutions at 1-800-698-2007, or [solutions@nhec.com](mailto:solutions@nhec.com).

### Beware of Third Party Payment Websites

Many websites accept payments for hundreds of businesses. These websites make payments electronically or by check on member's (or customer's) behalf. Most of them charge

**Make Your Appointment for FREE installation of smoke alarms:**

[www.redcross.org/local/new-hampshire-vermont](http://www.redcross.org/local/new-hampshire-vermont)

The NHEC Foundation is funded by the generosity of NHEC members who participate in the Round Up Program. Since 2006, NHEC members have raised nearly \$3 million for charities, non-profits and other organizations that are working to improve the quality of life in NHEC service territory.

### ROUND UP PROGRAM ENROLLMENT

*Small Change, Big Difference*

YES! Please enroll me in the Round Up Program\*

NAME: \_\_\_\_\_

NHEC ACCOUNT # \_\_\_\_\_

PHONE: \_\_\_\_\_

*(to confirm enrollment if the account is not in your name)*

I'm already enrolled in Round Up but want to make a bigger impact by rounding up an additional \$ \_\_\_\_\_ each month on my electric bill.

SIGNATURE: \_\_\_\_\_

**Please return form to:**

**NHEC, 579 Tenney Mountain Highway, Plymouth, NH 03264**

\*By signing and returning this form, you agree to allow NHEC to round up your monthly electric bill to the next dollar with the proceeds benefiting the NHEC Foundation. To change your enrollment status please visit [www.nhec.com](http://www.nhec.com), or call 1-800-698-2007.

users to send payments. Please be aware that sites like these are using the Cooperative's logo and information but are NOT affiliated in any way with New Hampshire Electric Cooperative. Payments made through these sites are not guaranteed - they may not arrive on time, may not be applied to the account properly and could result in late fees or disconnections. We encourage you to use NHEC's website or phone IVR system to pay your bill.

### New Date for December Board Meeting

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the Cooperative's office at 287 Highland Street in Plymouth. Please note that the Board's December meeting has been moved to December 20. Check the Board of Directors page on the Co-op web site at [www.nhec.coop](http://www.nhec.coop), or call Sharon Yeaton at (603)536-8801 to confirm the current month's time and location.

For member service  
please call  
**1-800-698-2007**

Monday-Friday, 8-5:00  
or visit us online at [www.nhec.coop](http://www.nhec.coop)



To report an outage please call **1-800-343-6432**

New Hampshire Electric Cooperative  
579 Tenney Mountain Highway  
Plymouth, NH 03264