

H. Disconnection by the Cooperative for Other Reasons

There are a variety of reasons for disconnecting service including failure to meet payment obligations (as discussed in section *G. Disconnection by the Cooperative for Non-Payment*). Should you fail to meet your obligations, service may be discontinued, subject to the limitations established by regulation of the New Hampshire Public Utilities Commission, or not less than 14 days of written notice to you stating the reasons, and the Cooperative may remove its facilities from the premises served whenever you:

1. Fail to comply with the provisions of any contract, (e.g., new construction agreement, or maintenance agreement).
2. Fail to pay any bill for equipment rental, construction charges or other agreed upon charges (refer to section *G. Disconnection by the Cooperative for Non-payment*, regarding discontinuance of service for non-payment for energy usage).
3. Fail to allow the Cooperative to maintain its facilities serving your facility/home to the extent that it impacts public safety or the reliability of service to you and or other members.
4. Refuse access to the premises for a necessary inspection of the Cooperative's property, including but not limited to reading of meters, testing or exchanging meters.
5. Fail to complete construction at your premises or make modifications to your premises such that there is an adverse impact on safe and reliable service.
6. Fail to perform any other obligation to the Cooperative not covered above.

The Cooperative is not required to provide prior notice of its intent to disconnect service if one of the following conditions exists:

7. You have obtained electric service in an unauthorized manner or used electric service fraudulently.
8. You have clearly abandoned the property as demonstrated by the fact that the service address premises have zero usage for a period of at least 60 days.
9. Clear and present danger to life, health or physical property exists.

The Cooperative may at any time refuse to furnish service to any member, when the operation of their equipment and apparatus interferes with the service to another member.

Reference section *G.8. Disconnection by the Cooperative for Non-Payment* subsection *Leased or Rental Property* for special rules for landlords and their tenants.

Meter Tampering, Current Diversion or Unauthorized Reconnection.

The Cooperative may pursue any criminal complaint procedure under the NH law. Before reconnection of any service disconnected for meter tampering, current diversion, or unauthorized reconnection of service, the member must comply with the following conditions:

- i) Pay for all damages to Cooperative equipment and associated expenses.
- ii) Pay for all costs associated with the investigation including but not limited to meter department staff, line crew, or any other employee involved with, and resolution of, the investigation.

- iii) Pay an amount estimated to be sufficient to cover service used or service received.
- iv) Pay the Reconnection Fee, if applicable
- v) Pay any required deposit as identified in Section C-Security Deposits.
- vi) Pay a fee to cover the cost of testing the meter in accordance with the *Schedule of Fees, Charges and Rates*.
- vii) Make any changes in wiring or equipment which, in the opinion of the Cooperative, may be necessary for the protection of the Cooperative.