

D. Member Initiated Service Termination

Whenever a change of occupancy or of legal responsibility for electric bill payment takes place for a premise, a notice of the change must be given to the Cooperative within a reasonable time period prior to the date of the change. As a member you are responsible for service taken until proper notice is given to the Cooperative and thereafter until the meter has been read. The Cooperative will make every effort to limit your liability to three working days from the time notice has been received. When the Cooperative disconnects service at a member's request, the Cooperative is not responsible for any damage to the property caused by the lack of electric service.

The final bill is due upon presentation. If you are moving to a new location in our territory, the Cooperative will transfer the whole amount of any overpayment to your new account. If you are leaving the Cooperative's territory, any overpayment will be refunded to you within 30 days of the date of termination, provided the amount exceeds \$5.00. Any amount not refunded will be donated to NHEC Foundation, a New Hampshire non-profit organization. (Refer to section U – *NHEC Programs.*) Exceptions may be made at the Cooperative's sole discretion.

Notice to terminate service prior to the expiration of any contractual commitments, this does not relieve you from any minimum or guaranteed payment. Refer to section *B.2. Obtaining Service*, subsection *Term of Service*.

Reference section *G.8. Disconnection by the Cooperative for Non-Payment* subsection *Leased or Rental Property* for special rules for landlords and their tenants and section *F.8 Payment Terms* subsection *Failure to Pay*.