

## CAPITAL CREDITS TO BE LISTED ON APRIL/MAY BILLS

New Hampshire Electric Cooperative will be allocating positive operating margins to each of its members' accounts based on their individual usage. As a result, a line item pertaining to "capital credits" will appear on the bottom of the April and/or May bills (see message below). It will indicate the amount that is being set aside in each member's capital account. Please note that this is an equity account, not a cash account. It represents the members' ownership interest, or equity, in the cooperative.

**YOUR CAPITAL CREDIT ALLOCATION FOR 2016 IS \$0.00. THIS AMOUNT WILL BE APPLIED TO YOUR PATRONAGE CAPITAL ACCOUNT. PLEASE SEE WWW.NHEC.COM FOR IMPORTANT DETAILS.**

## NHEC TELEPHONE TOWN HALL SCHEDULED FOR APRIL 20

We're holding a Telephone Town Hall Meeting to discuss summer electric rates – just stay on the line to join in! NHEC makes outbound calls to thousands of members at once, inviting you to stay on the line to join a live conversation about topics that impact you and your cooperative. You can ask a live question, or leave us a message and we'll get back to you. Due to phone system constraints, we can't call everybody, but recordings are available after the call on our website: [nhec.com](http://nhec.com).

## CELEBRATE EARTH DAY GO PAPERLESS!

Can't save the planet by yourself? That's ok; just start with something easy – like Paperless Billing.

Get an email, not an envelope, when your bill arrives. Paperless Billing is convenient, reduces clutter, and deters fraud by eliminating a paper trail. It also saves energy and resources, which is good for us all.

Go Paperless today! It's easy:

1. Log in to SmartHub at [www.nhec.com](http://www.nhec.com).
2. Under 'My Profile' menu, select 'My Information,' then 'Update My Printed Bill Settings.'

## WATTS HAPPENING

### 78<sup>th</sup> Annual Meeting Set for June 13, 2017

Mark your calendar and make plans to join us for the Co-op's 78<sup>th</sup> Annual Meeting on Tuesday, June 13, 2017. This year's meeting will be held at Prospect Hall on the campus of Plymouth State University. Annual Meeting is a cooperative tradition and we hope you'll join us to make your voice heard. Dinner will be served starting at 5 p.m. and the business meeting starts at 6 p.m. We'll have door prizes for everyone, plus a post-meeting raffle. Please RSVP if you plan on attending to 1-800-698-2007.

### Ballots Mailing in May

Members will be receiving ballots in May to fill three seats opening on the NHEC Board of Directors. Ballots will be sent by mail, and for the first time, members will also have the option to vote online. Your ballot mailing will have all the details. Cooperatives are owned by the members they serve. That means you decide who serves on the Board of Directors. We hope you'll take advantage of your opportunity by reviewing the statements of the various candidates running for election, completing your ballot and returning it by the **June 7 deadline**. Thank you!

### Dig Smart, Dig Safe!

Planning a home improvement job? Planting a tree? Installing a fence or deck? WAIT! Every digging job requires a call to Dig Safe®. The Dig Safe call center notifies participating companies, which come to your property and mark the locations of their buried utility lines.

Digging without calling can disrupt service to an entire neighborhood, harm you and those around you and potentially result in fines and repair costs. One easy phone call to 811 starts the process to get your underground utility lines marked for free. Call 811 and know what's below!

### Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the Cooperative's office at 287 Highland Street in Plymouth. Please check the Board of Directors page on the Co-op web site at [www.nhec.com](http://www.nhec.com), or call Sharon Yeaton at (603)536-8801 to confirm the current month's time and location.

**National Lineman Appreciation Day**  
**April 18, 2017**  
**#thankalineman**

# WAYS TO SAVE

New Hampshire Electric Co-op offers a variety of programs designed to save you **energy** and **money**. See our 2017 Residential Energy Efficiency Programs below. For complete program details and applications, please visit [www.nhec.com](http://www.nhec.com), or call 1-800-698-2007



PROGRAM	DESCRIPTION	REBATE/INCENTIVE
Home Performance with ENERGY STAR®	Incentives and financing options to improve the energy efficiency and comfort of your home	50% of installed costs up to \$4,000
Home Energy Assistance	No-cost home energy efficiency improvements for income-qualified members	All costs up to \$8,000
High Efficiency Heat Pumps	Incentives for installation of ENERGY STAR® certified heat pumps for space heating and cooling	Based on capacity, up to \$2,500 (additional incentives available)
Heat Pump Water Heaters	Incentives for installation of ENERGY STAR® certified heat pump water heaters (3x more efficient than standard electric water heaters)	\$500 for 50 gallon unit; \$600 for 80 gallon unit
Energy Efficiency Loans	Available for Home Performance with ENERGY STAR® or Heat Pump projects	3rd party financing up to \$15,000 at 2% interest for weatherization and heat pump projects
ENERGY STAR® Homes	Incentives for construction of ENERGY STAR® certified homes that are 15-30% more energy efficient than typical homes	Incentives up to \$4,000
ENERGY STAR® Appliances	In-store or mail-in rebates for purchase of ENERGY STAR® certified appliances	Clothes Washers - \$30 Refrigerators - \$20 Air Purifiers - \$15 Clothes Dryers - \$40 Air Conditions - \$20 Dehumidifiers - \$25 Pool Pumps - up to \$500
ENERGY STAR® Lighting	In-store, mail-in or online rebates on purchase of ENERGY STAR® certified lighting fixtures and LED bulbs	Fixtures - \$5  LED Bulbs - vary by product, see <a href="http://www.nhec.com">www.nhec.com</a> for details

For member service  
please call

**1-800-698-2007**

Monday-Friday, 8-5:00

or visit us online at [www.nhec.coop](http://www.nhec.coop)



To report an outage please call **1-800-343-6432**

New Hampshire Electric Cooperative

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