



2018 ENERGY STAR® Residential Heat Pump Equipment Rebate Terms and Conditions

TERMS AND CONDITIONS

Application Offer: This program covers products purchased and installed on or after January 1, 2018. Details of this program, including incentive levels, are subject to change or cancellation without notice. Applications with required documentation must be postmarked within 30 days of installation. Funding is limited and will be available on a first come, first serve basis for complete applications until December 31, 2018 or until all funds have been expended, whichever occurs first. **All equipment must be ENERGY STAR Certified to be eligible for the rebate.**

Eligibility: Incentives are available to all New Hampshire Electric Cooperative (NHEC) residential customers purchasing new heat pump heating or water heating equipment for a new or existing residence. Businesses, non-profit and governmental organizations are not eligible. The program encourages installation be completed by a licensed contractor. All products must meet the eligible equipment requirements. Participants who receive equipment incentives through another energy efficiency program offered by NHEC are not eligible to receive incentives through this program for the same equipment.

Proof of Purchase: An invoice itemizing the purchased equipment and a copy of a recent electric utility bill must accompany each incentive application. The contractor's invoice copy must indicate the address where the equipment was installed, equipment type, make and model numbers and date of installation.

Application: This application must be filled out completely. The Customer must sign the application. Submitted applications must be accompanied by the invoice and a copy of a recent electric utility bill.

Payment: Please allow up to 45 days for payment. Payment processing may take longer if information is missing on the application or if the equipment invoice or electric utility bill is not included.

Endorsement: The Rebate Provider does not endorse any particular manufacturer, contractor, vendor, product, retailer, system design or claim in promoting this program.

Approval, Verification, and Inspection: This program is being administered by NHEC (Rebate Provider). The Rebate Provider reserves the right to verify sales transactions and to have reasonable access to your residence to inspect the system installed under this Program. The customer/contractor shall verify that the installed energy-saving measures meet all applicable building codes; zoning laws, local, state, and federal requirements; and other relevant requirements. The customer/contractor is responsible for any applicable permits as required by aforementioned code/law. Applicants agree to retain all records associated with this application for at least 3 years after the purchase date.

Limitation of Liability: The Rebate Provider is limited to paying the rebate incentive specified; Rebate Providers are not liable for any consequential or incidental damages, or for any damages in tort connected with or resulting from participation in this program.

Owner's Certification: Owner certifies that he/she has purchased and installed the equipment listed on the other side of this Application at the defined location. Owner agrees that all information is true and that he/she has conformed to all program and equipment requirements listed.

Warranties: THE REBATE PROVIDER DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY, and makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for particular purpose regarding equipment or services provided by a manufacturer, contractor or vendor. Contact your Contractor for details regarding equipment Performance and warranties.

ELIGIBLE EQUIPMENT & INCENTIVES – LIMITED FUNDING VISIT www.nhec.com

Only ENERGY STAR® Certified heat pumps and heat pump water heaters meeting the minimum efficiency ratings outlined in the incentives table below will be eligible for a rebate.

ENERGY STAR qualified Heat Pumps with SEER, EER, HSPF ratings can be found at <http://www.ceedirectory.org/site/1/Home>.

2% APR Financing available for Qualified Heat Pump Heating & Water Heating systems installed in 2018. If interested please submit application and HVAC Contractor Proposal.

| HEATING/COOLING | REBATE AMOUNT | SEER | EER | HSPF | COP | HEATING CONTROLS | REBATE AMOUNT | ELECTRIC EF | |
|---|---------------|---|--------|-------|-------|-----------------------|------------------------|--|-------|
| Air Source Heat Pumps Maximum Rebate – 5 tons | \$250/ton* | ≥ 15 | ≥ 12.5 | ≥ 8.5 | | Wi-Fi Thermostat** | \$100 | Only available for heat pumps also receiving a rebate. | |
| | \$500/ton* | ≥ 18 | ≥ 12.5 | ≥ 10 | | | | | |
| Geothermal Heat Pumps Maximum Rebate – 5 Tons Requires Pre-Approval | \$500/ton* | | ≥ 16 | | ≥ 3.0 | | | | |
| Whole House Incentive – for Heat Pump Systems offsetting 80% of total heating load | \$250/ton* | Must submit two (2) years heating fuel usage, type and efficiency of existing equipment. | | | | | WATER HEATING | REBATE AMOUNT | |
| Weatherization Incentive - for participating in the Home Performance w/ Energy Star program - (must install all cost effective shell measures and all health and safety recommendations during 2018 program year) | \$250/ton* | Please submit application from HHI link below and circle this box if applying for this bonus incentive. | | | | | Heat Pump Water Heater | \$500/50 gal. | ≥ 2.3 |
| | | | | | | | | \$600/80 gal | ≥ 2.3 |

*Tonnage calculated by dividing rated Cooling Btu's by 12,000, (i.e. 40,000 Btu's cooling / 12,000 = 3.33 tons. 3.33 tons x \$/ton = rebate)

**Wi-Fi connections must be enabled. Rebate not to exceed purchase price. Limit one (1) thermostat per Heat Pump zone installed per account. Qualifying equipment must be installed between January 1, 2018 – December 31, 2018 to be eligible for a rebate.

Owner/Contractor may be required to provide documentation that equipment meets program guidelines.

Owners should verify with contractor that electrical service and service entrance will meet loads of new equipment.

Applicants are encouraged, (but not required) to complete a Home Heating Index (HHI) from the Home Program (Does not apply to new construction): <http://hhi.nhsaves.com/homeheating/Default.aspx>