

JULY 2018

PRACTICE RANDOM ACTS OF COOLNESS AND WIN COOL STUFF

As summer heat rises, so does the demand for electricity. Did you know that reducing your electric use during a Peak Event can impact future rates?

AND...

Did you know you can win really COOL prizes when NHEC calls a Peak Event?

of the winner's choosing, to receive the second kayak! Enroll at www.nhec.com/random-acts-coolness. Reduce your electric usage during a Peak Demand event and be eligible to win \$25 gift cards. We're giving away four gift cards per event!

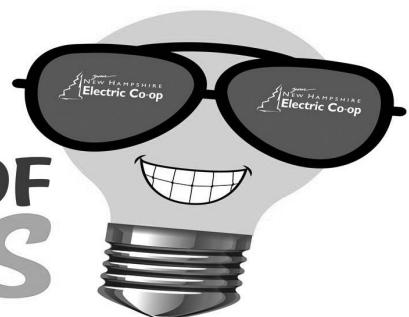
Stay Cool: Join us August 20th from 5-6:30 pm at the Plymouth State University Ice Arena for free skating and the chance to win additional COOL prizes. www.nhec.com/random-acts-coolness



To win COOL prizes:

Enroll in NHEC's Peak Days program to receive email or text alerts when Peak Demand events are occurring. Two (2) kayaks will be awarded. NHEC will randomly select one (1) winner from all eligible entries. The winner will receive a kayak. Then, for their own random act of coolness, the winner will select a second lucky person, entirely

RANDOM ACTS OF COOLNESS



MEET YOUR NEW DIRECTORS



Brenda Boisvert



Jeffrey Morrill



Daniel Senie



Edward French

Four new members have joined the NHEC Board of Directors after being elected by NHEC members to three-year terms. Thank you to all members who cast ballots!

Brenda Boisvert of **Campton**, a petition candidate and former NHEC employee, has a background in human resources and benefits.

Jeffrey Morrill of **Thornton** has held a variety of general management and board roles, including serving as President of two organizations and Chief Marketing Officer of an electric vehicle company.

Daniel Senie of **Charlestown** has a background in engineering large scale systems in the world of computer networking, applications design and security.

Edward French of **Raymond** has a professional background that includes 27 years in the financial services industry and almost 10 years in higher education, currently serving as a Dean at Franklin Pierce University.

See more about each Board member at www.nhec.com/board-of-directors.

2018 Election Results

Total Ballots Counted: 6,639

Candidate	Total Votes
*Brenda Boisvert (Campton)	4,671
*Jeffrey Morrill (Thornton)	4,266
*Daniel Senie (Charlestown)	3,926
*Edward French (Raymond)	3,663
Kenneth Colburn (Moultonborough)	3,466
Neil Irvine (New Hampton)	3,079

*Elected to three-year term

DECLARE YOUR INDEPENDENCE FROM OIL!

Feeling oppressed by the high cost of gas and oil? Declare your independence with NHEC rebates on Electric Vehicles (EVs) and High Efficiency Heat Pumps!

\$500 per Ton for Heat Pumps

High Efficiency Heat Pumps are three times as efficient as oil or propane furnaces and can heat your home for a fraction of the cost. They also dehumidify better than standard central air conditioners, resulting in less energy usage and more cooling comfort in summer months.

NHEC offers a rebate of \$500 per ton for members installing qualified heat pumps in NHEC service territory; further incentives can result in rebates up to \$1,000 per ton! Rebates up to \$600 are also available for heat pump water heaters.

\$1,000 Rebates for EVs; Off-peak Charging Rates

From buying to charging, NHEC offers incentives that make Electric Vehicles a smart, affordable alternative.

- Up to \$1,000 NHEC rebate when you buy or lease a qualified new or used EV
- \$7,500 federal tax credit
- \$300 NHEC rebate when you purchase and install a Level 2 (240 volts) residential EV charging station

Charge your EV during off-peak hours (9 p.m. to 7 a.m.; all hours on weekends & holidays) for 40% less than the basic residential rate.

For program details and rebate applications, please visit: www.nhec.com/rebates-incentives.

PAY AS YOU GO WITH PRE-PAID METERING

Pre-paid Metering allows you to choose how much and how often to pay towards your credit balance. It's like putting gas in your car. With pre-paid metering, you purchase your electricity before you use it. You can add small amounts every few days or add larger amounts to your account less often.

BENEFITS

No security deposits
No monthly bill surprises
No late payment charges
Pay what you want, when you want
Charges calculated daily

time on your account page at www.nhec.com. If your balance drops below \$35, you'll receive a text or email notifications reminding you to add money to your account. Payments can be made online or by phone when your balance drops below \$35.

AM I A GOOD CANDIDATE?

Would it be easier to make payments biweekly, weekly, or even daily instead of one monthly bill? Pre-paid Metering works great for members who have regular access to the internet and want to take control of their energy usage. Monitoring and controlling your daily usage can help you keep your electric usage low and your costs down. Pre-paid Metering is only available for residential members.

TRACKING YOUR BALANCE

When you enroll in pre-paid metering, you'll pay a minimum of \$150 to establish your credit balance. You can then check your account balance and your daily electric usage any-

CALL TO ENROLL

Please call NHEC Member Solutions at 1-800-698-2007 to see if Pre-paid Metering works for you.

WATTS HAPPENING

What Is SmartHub?

SmartHub is your online account manager, which you can access from our website at www.nhec.com. Use it to pay bills online and manage all aspects of your NHEC electric account. With SmartHub, you can view your daily/hourly energy use; report an outage and check restoration updates; sign up for text/email notifications. To launch SmartHub or enroll as a first-time user, just click the SECURE LOGIN button at the top of our website homepage. Or, get SmartHub to go by downloading the SmartHub app on your mobile device!

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the Cooperative's office at 287 Highland Street in Plymouth. Please check the Board of Directors page on the Co-op web site at www.nhec.com, or call Sharon Yeaton at (603)536-8801 to confirm the current month's time and location.

SUMMER POLE TESTING IS UNDERWAY

NHEC is once again testing utility poles throughout the summer and fall of 2018. Utility poles require regular inspections to evaluate the quality of the timber and level of wood decay present to help determine whether it should be replaced. Alamon Contract Services will be performing visual and resistograph testing of over 10,000 poles throughout the NHEC service area.

The resistograph is a specialized drill that tests the pole below the soil level where most defects or damages occur to determine the level of pole integrity.

All Alamon vehicles will be identified as a contractor working for NHEC, and all Alamon Contract Services employees will have personal identification with them.

For member service
please call
1-800-698-2007

Monday-Friday, 8-5:00
or visit us online at www.nhec.com



To report an outage please call **1-800-343-6432**

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