

NATURAL GAS DEMAND DRIVING 7% WINTER BILL INCREASE

Rate changes effective with bills rendered November 1, 2018 will result in an overall bill increase of 7%, or \$7.04 per month, for a typical residential member using NHEC's Co-op Power energy service. The bill increase is the net result of rate changes to two charges on your bill – Co-op Power (the actual electricity used by those members not taking energy from competitive suppliers), and the Regional Access Charge, the cost charged to all members to access the regional transmission grid in order to get energy to the NHEC distribution system.

Approximately 99% of residential members take NHEC's Co-op Power energy service. Most of these members will see an increase in the Co-op Power rate from 7.4 cents per kWh to 9.26 cents per kWh. The new Co-op Power rate is slightly higher than last year's winter rate of 9.08 cents per kWh.

The Regional Access Charge, which affects all members, is decreasing during the upcoming winter period. Most members will

see a decrease from 2.9 cents per kWh to 2.5 cents per kWh. That is lower than last year's winter period rate of 2.8 cents per kWh.

The increase in the Co-op Power rate is primarily due to the expected increase in the winter price of natural gas, which is used to generate nearly half the power produced in New England. Added demand for winter heating results in higher regional natural gas costs, which adds to the cost of wholesale power. The decrease in the Regional Access Charge rate is due to a decrease in the costs to deliver energy to the NHEC distribution system.

Also effective November 1, 2018 are changes to some fees for services. The changes were made to keep applicable fees in line with the cost of doing business. For a complete listing of NHEC's rates and fees, please visit the Billing & Rates menu at www.nhec.com.

CANDIDATES WANTED FOR BOARD OF DIRECTORS AND NOMINATING COMMITTEE

NHEC is governed by a Board of Directors, which is elected by our members. Each year, a Nominating Committee recommends candidates to run for the Board of Directors. This year, NHEC is seeking members interested in serving on either panel – the Board of Directors or the Nominating Committee.

Board of Directors

In 2019, four seats on the 11-member Board of Directors will be up for election to three-year terms. Voting will take place by mail and electronic ballot in May 2019, with new Board members taking their seats at the June annual meeting. NHEC seeks broad representation from a diverse group of individuals and encourages all qualified members to consider running. You must be a Co-op member in order to run for a position on the Board. For more information

about how to get your name on next year's ballot, contact Sharon Yeaton at 603-536-8801, or yeatons@nhec.com.

Nominating Committee

The Nominating Committee reviews the qualifications of potential candidates seeking election to the Board of Directors and nominates a slate of candidates to run for the four open seats.

Any Co-op member interested in being part of the candidate selection process for the NHEC Board of Directors is encouraged to apply for a position on the Nominating Committee. For more information about time requirements and applying to be considered for the Nominating Committee, contact Sharon Yeaton at 603-536-8801, or yeatons@nhec.com.

NH ELECTRIC CO-OP FOUNDATION AWARDS \$60,901 IN GRANTS

New Hampshire Electric Co-op Foundation grants are made possible by NHEC members who participate in the Round Up Program, which rounds up electric bills to the next dollar, with the proceeds benefiting the Foundation. Enroll in the Round Up Program on our website at www.nhec.com/roundup-program. All donations are tax-deductible. Below is a summary of grants awarded in September 2018.

Organization	Grant	Organization	Grant
Red Cross of NH/VT - Home Fire Campaign	\$7,500	Pemi Valley Habitat for Humanity - Brush w/Kindness	\$5,000
Carroll County YMCA - Camp Huckins Scholarships	\$2,000	Plymouth Parks & Rec. - Afterschool Snack Program	\$1,901
Circle Program - New Mentor Support - Plymouth	\$4,500	Sullivan County Oral Health Collaborative	\$5,000
NH Food Bank - Mobile Food Pantry/Pantry Credits	\$20,000	White Mt. Community Health Center - Conway	\$10,000
Northeast Organic Farming Assn. of NH - Farm Share	\$5,000	TOTAL	\$60,901



A new 33 KW solar PV array is the centerpiece of energy efficiency improvements at the Whole Village Family Resource Center.

ENERGY MAKEOVER BRINGS EVERYONE TO THE TABLE

A one-of-a-kind partnership is saving thousands in energy costs and putting food on the table at a Plymouth area homeless shelter. It's the culmination of a two-and-a-half year project at the Whole Village Family Resource Center and Bridge House shelter that involved numerous local and state organizations, including the Granite United Way, NH Charitable Foundation, New Hampshire Community Development Finance Authority and the Plymouth Area Renewable Energy Initiative (PAREI). Under PAREI's leadership, the energy transformation has resulted in an overall 80% reduction in annual electricity consumption. How'd they do it?

- LED lighting retrofit of all indoor and outdoor fixtures; installation of lighting timers
- Installation of new, highly efficient central air conditioning unit and HVAC controls
- Weatherization of building shell; energy management education for building occupants
- Installation of two Solar PV systems with capacity to generate enough electricity for nearly 15 typical homes.

With help from NHEC Energy Solutions programs and expertise, an extensive upgrade of the energy infrastructure is projected to save up to \$25,000 annually in propane and electricity costs, some of which has already been repurposed to start a nightly family-style meal for Bridge House residents and staff.

"It's done wonders for the cohesiveness of the group," said Susan Amburg, Director of the Whole Village Family resource Center. "You have a different relationship after you've sat across the table from someone."

NHEC was proud to partner with the effort, providing technical guidance and energy efficiency program incentives totaling more than \$20,000.

"The amount of staff time the Co-op dedicated to this project was so appreciated," Amburg said.

To learn more about how NHEC can help meet your energy goals, please visit our website at www.nhec.com.

BOOST YOUR COMPANY'S BOTTOM LINE WITH ENERGY EFFICIENCY

NHEC offers its commercial and municipal members expert advice and, in many cases, substantial rebates and incentives that help you offset the upfront cost of energy efficiency improvements. We offer a variety of different programs that are designed to meet your specific needs.

Ready to take the next step?

- Learn more about our programs under the 'FOR BUSINESS' menu at www.nhec.com.
- Fill out the Commercial Project Form located on all program pages.

When we receive your Commercial Project Form, we'll reach out to discuss your needs and energy goals. Many efficiency improvements not only result in energy savings but also can reduce your overall operating costs. Whether you are looking to upgrade your lighting, motors or HVAC systems, we offer incentives and guidance to help achieve your business goals.

Subscribe to Commercial Newsletter

NHEC publishes an email newsletter with advice and information aimed at helping commercial and municipal members make better use of energy. To receive the newsletter in your inbox, please visit www.nhec.com/subscribe-to-commercial-news.

For member service
please call

1-800-698-2007

Monday-Friday, 8-5:00
or visit us online at www.nhec.com



To report an outage please call 1-800-343-6432

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