



Your picture here... see page 2 for photo contest details.

Stay in the Know with Power Usage Alerts

Don't wait a month for a big bill – take action now with daily Power Usage Alerts!

You may be using more power than you think. Faulty wiring in the home, an old appliance that's not working right, or a new appliance that uses more power than you expected...all of these and more can add up to an unexpectedly high bill.

Why wait up to a month to find out when you can be alerted to high usage the next day? With Power Usage Alerts, you set the parameters of your daily or hourly electric use. If your **MAXIMUM** usage exceeds your daily or hourly threshold, you'll get an email alert and/or text message the next day. You can also receive a **MINIMUM** usage alert when usage drops below your threshold. This is particularly helpful for seasonal members who can tell, for instance, that their dock bubbler, heating or lighting is still drawing power and functioning.

Create a Power Usage Alert on SmartHub

To set a Power Usage Alert, log in to your SmartHub account via the SECURE LOGIN link on our website homepage: www.nhec.com. From your SmartHub account homepage, select **Notifications** ➔ **Manage Notifications** ➔ **Usage**.



Great
for
seasonal
homes!

Solutions for Members in Need

Help is available for members struggling to pay their bills.

● Electric Assistance Program (EAP)

The New Hampshire EAP provides eligible members with a discount on their monthly electric bills. Discounts range from 8% to 76% depending on gross household income and household size. To apply for EAP, call your local Community Action Agency (CAA) office. See a complete list of CAA offices and phone numbers under the "For Home" menu on our website: www.nhec.com.

● Emergency Assistance (EA)

EA is a Department of Health & Human Services Program that helps eligible families pay for a variety of living expenses, including utility security deposits and utility debts. Further details and eligibility here: www.dhhs.nh.gov/dfa/tanf/emergency.htm.

● Project Care

Project Care is an NHEC charitable organization that works with social service agencies to assist Co-op members in crisis situations. The goal of Project Care is to help qualified members pay their electric bills and avoid disconnection of service. To apply, please call our Member Solutions Department at 1-800-698-2007.

Low Cost/No Cost Energy Efficiency

You don't have to spend a fortune to save money on your energy bills.

1. LED Lighting

Lighting can account for up to a quarter of a household's energy costs. If lightbulbs need to be replaced, use efficient LEDs. They use 75% less energy and last 25 times as long as incandescent bulbs.

2. Power Strips

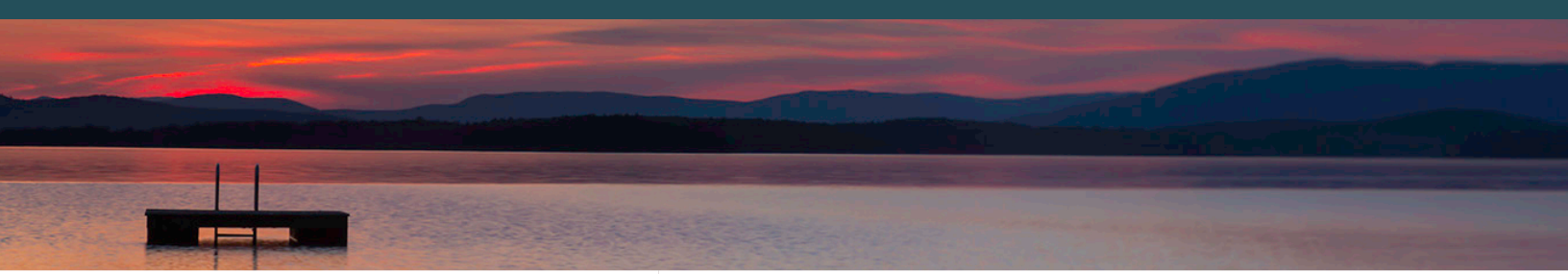
Plug your devices into a power strip and flip the switch off when you're not using them. Even when devices are off, they're still consuming power if they're plugged in. It's called "vampire power" and the only way to beat it is to unplug or shut the power off entirely.

3. Seal Doors and Windows

Drafts around doors and windows can cost you hundreds of dollars a year in energy costs. Repair broken windows and weather strip or caulk windows and doors where drafts can be felt or there are visible signs of deterioration.

4. Made in the Shade

Your energy bills will be lower in the summer if you use curtains, blinds, and awnings to block direct sunlight.



Briefly...

Reduce Your Use and Beat the Peak!

Peak Days is a free, voluntary program that alerts you via text and/or email when demand for electricity is expected to peak. Anything you can do to reduce your electric use during those hours will help keep future rates as low as possible. Enroll at www.nhec.com today to be eligible for great prizes!

Report an Outage

Keep our Outage Reporting number handy if summer storms knock out your power: **1-800-343-6432**. You can also report an outage and get restoration updates online via your SmartHub account homepage. To access your SmartHub account, or to create one, click the SECURE LOGIN link on our website at www.nhec.com.

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the Cooperative's office at 287 Highland Street in Plymouth. Please check the Board of Directors page on the Co-op web site at www.nhec.com, or call Sharon Yeaton at (603)536-8801 to confirm the current month's time and location.

This Month's Photo...

Our photo this month is the essence of summer in New Hampshire. Co-op member Frank Forward of Meredith sent us this beautiful shot of sunset on Lake Winnepesaukee. We want your best scenic shots of NH from all seasons. Got a shot you want to share? Email it as an attachment to membernews@nhec.com. Your photo should be 1 MB or larger. Please include your name, mailing address and a brief description of your photo.



NHEC Testing 6,500 Poles

NHEC and Alamon Contract Services are working this summer and fall to test the condition of about 6,500 utility poles throughout our service area. Alamon employees use a resistograph to test poles below the soil level. The results help NHEC evaluate the quality of the wood, its level of decay and whether the pole should be replaced. Alamon employees carry personal identification and drive vehicles that identify them as contractors working for NHEC.

Declare Your Independence from Oil!

Feeling oppressed by the high cost of gas and oil? Declare your independence with NHEC rebates on Electric Vehicles (EVs) and High Efficiency Heat Pumps!

\$500 per Ton for Heat Pumps

High Efficiency Heat Pumps are three times as efficient as oil or propane furnaces and can heat and cool your home for a fraction of the cost.

NHEC offers a rebate of \$500 per ton for members installing qualified heat pumps in NHEC service territory; further incentives can result in rebates up to \$1,000 per ton! Rebates of \$750 are also available for heat pump water heaters.

\$1,000 Rebates for EVs; Off-peak Charging Rates

From buying to charging, NHEC offers incentives that make Electric Vehicles a smart, affordable alternative.

- Up to \$1,000 NHEC rebate when you buy or lease a qualified new or used EV
- You may qualify for up to a \$7500 federal tax credit
- Up to \$300 NHEC rebate when you purchase and install a Level 2 (240 volts) residential EV charging station
- Charge your EV during off-peak hours (9 p.m. to 7 a.m.; all hours on weekends & holidays) for 40% less than the basic residential rate.

For program details and rebate applications, please visit www.nhec.com/rebates-incentives.



579 Tenney Mountain Hwy • Plymouth, NH 03264

For member service,
please call

800.698.2007 (8-5, M-F)
solutions@nhec.com

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www.nhec.com