

Your picture here... see page 2 for photo contest details.

Make a Savings Splash with Pool Pump Rebates

NHEC offers rebates up to \$500 for residential members installing ENERGY STAR® certified pool pumps.

Pool pumps that have earned the ENERGY STAR certification:

- Use up to 65% less energy for in-ground pool pumps and up to 17% less energy for above ground pumps, compared to standard pool pumps
- Run quieter and prolong the life of your pool's filtering system
- Download the rebate form on our website (www.nhec.com), or visit a New Hampshire pool dealer for assistance with your ENERGY STAR® certified pool pump purchase and rebate details. Make the right choice and start saving today!

NHEC to Replace "Direct Buried" Power Lines

NHEC is planning a major service upgrade to replace 44 miles of underground power lines, some of which are approaching the end of their service life.

"Direct buried" power lines were the industry standard in the 70's. But after decades in the ground, they're being replaced to prevent future outages and improve service reliability. NHEC will be replacing direct-buried power lines over the next 15 years.

Added Protection Against Outages

The new underground power lines will be fully insulated and placed inside a protective conduit. This added layer of protection will provide long-lasting defense against the elements, helping to improve overall service reliability.

Spring 2020

The direct-buried line replacement project is scheduled to begin in the spring of 2020. Those members with properties along the route of planned replacements will be notified by NHEC well in advance of the scheduled work. NHEC is committed to working directly with members to minimize the impact of the project.

 **MAKE A SAVINGS SPLASH WITH AN ENERGY STAR® CERTIFIED POOL PUMP.**

Good for You. Good for the Planet.

Working Around Power Lines? Call Us for Cover!

As we spring into warm weather building projects, make electrical safety your first priority! NHEC offers a free service that will cover the power lines you're working around so there's less risk of accidental contact. Always be aware of what's above you **BEFORE** you start to work. To schedule free covering of electric lines, please call NHEC Member solutions (M-F, 8-5) at 1-800-698-2007.



Briefly...

Summer Bill Decrease

Summer period electric bills are going down by nearly 6% for most members. Effective with bills rendered May 1, 2019, the typical residential member using 500 kilowatt-hours (kWh) per month will see an overall bill decrease of about \$6.33 per month. The typical residential member using 1,000 kWh per month will see a total bill decrease of 6.6%, or \$12.65 per month. The new summer period rate is less than one percent higher than the 2018 summer period rate. For more information about NHEC rates, please visit www.nhec.com/rates-tariffs.

View Your Electric Use

Did you know you can see your electric use online? Using SmartHub, your online account management tool, you can see your monthly, daily or hourly usage. It's handy information to have if you're trying to track your energy conservation efforts, or if you're just curious about the patterns of your everyday usage. To login or create your new SmartHub account, click the SECURE LOGIN link at the top of our website homepage: www.nhec.com.

Update Your Phone Number and Stay in the Know

NHEC offers a number of automated services, but they only work if we have your current phone number! When power outages are occurring, our Outage Management System will recognize your phone number and send you straight to updates about your outage. NHEC also notifies members by phone about right-of-way clearing occurring in your area. In addition, we host regular Telephone Town Hall meetings to discuss topics of interest to Co-op members. You'll have access to these features and more if we have a current phone number associated with your account. To update your phone number, or other account information, please contact Member Solutions at 1-800-698-2007. Thank you!

This Month's Photo...

This summer view of the White Mountains from a scenic overlook in Intervale was taken by Co-op member Charles Mallar of North Conway. We want your best scenic NH pics from all seasons! Got a shot you want to share? Email it as an attachment to membernews@nhec.com. Your photo should be 1 MB or larger. Please include your name, mailing address and a brief description of your photo.

Charge and Save at Home!

We are rolling out rebates of up to \$300 combined with low off-peak rates for residential members who install qualified Electric Vehicle (EV) charging stations at their homes. Rebates will help offset the cost of installing a second electric meter that will record EV charging usage AND let you take advantage of a low off-peak rate when charging your EV.

Off-Peak Rate

When you participate in this program, you'll be able to charge your EV during off-peak hours at a rate that is lower than the basic residential rate. See www.nhec.com/drive-electric for rate details.

How Much Can I Save?

Your potential savings will vary depending on the type of EV you drive, how many miles you drive and when you charge, but the owner of an EV like the Chevrolet Bolt who drives 16,000 miles a year can save about \$20 a month by charging during off-peak times.

Already Have a Level 2 EV Charger?

Members who already have a Level 2 EV charger installed in Co-op service territory are also eligible for the \$300 rebate if they sign up for off-peak charging!

As Summer Heat Rises, So Do the Prizes!

Enroll by July 1 in NHEC's Peak Days program and be automatically entered into our Random Acts of Coolness prize drawing. NHEC will randomly select one winner from all eligible entries. The winner will receive an iPad. Then, for their own random act of coolness, the winner will select another person to receive a second iPad! Enroll at www.nhec.com/random-acts-coolness.



Did you know that reducing your electric use during peak demand periods can impact future rates? Peak Days is a free, voluntary program that alerts you when demand for electricity is expected to peak. Participating in Peak Days is FREE and completely voluntary.



579 Tenney Mountain Hwy • Plymouth, NH 03264

For member service,
please call

800.698.2007 (8-5, M-F)
solutions@nhec.com

Report an Outage,
please call

800.343.6432
www.nhec.com