

2020 NHEC Residential Heat Pump and Heat Pump Water Heater Program – Terms and Conditions

Application Offer: This program covers products purchased and installed on or after January 1, 2020. Details of this program, including incentive levels, are subject to change or cancellation without notice. Funding is limited and will be available on a first come, first serve basis for complete applications until December 31, 2020 or until all funds have been expended, whichever occurs first. Contact the Program Administrator for updates.

Eligibility: Incentives are available to all New Hampshire Electric Cooperative (NHEC) residential members purchasing a new heat pump for their home. Only ENERGY STAR® certified equipment meeting the minimum efficiency ratings qualify for incentives. The program encourages installation be completed by a licensed contractor. All products must meet the eligible equipment requirements.

Approval, Verification, and Inspection: This program is being administered by NHEC (Incentive Provider). The Incentive Provider reserves the right to verify sales transactions and to have reasonable access to your home to inspect the system installed under this Program. The member/contractor shall verify that the installed equipment meets all applicable building codes, zoning laws, local, state, and federal requirements, and other relevant requirements. The member/contractor is responsible for any applicable permits as required by aforementioned code/law. Members should verify with the contractor that electrical service and service entrance will meet loads of new equipment. The calculated incentive amount shall not exceed the installation cost. NHEC's program administrator will verify the calculated incentive amount on the form.

Proof of Purchase: A copy of the contractor's itemized invoice must accompany each incentive application. The invoice copy must indicate the address where the equipment was installed, equipment type, make and model numbers and date of installation. If self-installed, a dated store receipt is required that lists the equipment type, make and model number.

Application: This application must be filled out completely, signed by the NHEC Member, and submitted to NHEC along with copies of the contractor's invoice, and of a recent electric utility bill. If you have questions while filling out this form, please contact your contractor for assistance.

Payment: Please allow up to 60 days for payment. Payment processing may take longer if information is missing on the application or if the equipment invoice or electric utility bill is not included.

Endorsement: The Incentive Provider does not endorse any particular manufacturer, contractor, vendor, product, retailer, or claim in promoting this program.

Limitation of Liability: The Incentive Provider is limited to paying the incentive specified; Incentive Providers are not liable for any consequential or incidental damages, or for any damages in tort connected with or resulting from participation in this program.

Owners Certification: The participating NHEC member certifies that he/she has purchased and installed the equipment listed on this Application at the defined location. Member agrees that all information is true and that he/she has conformed to all program and equipment requirements listed.

Warranties: THE INCENTIVE PROVIDER DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY, and makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for particular purpose regarding equipment or services provided by a manufacturer, contractor or vendor. Contact your Contractor for details regarding equipment performance and warranties.