

your electric Co-op's newsletter

April 2020

Briefly...

2020 Annual Meeting – Join in Person or Online

All NHEC members are invited to attend the Annual Meeting of Members, which will be held at 10 a.m. on Monday, June 22, 2020 at the Merrill Place Conference Center on the campus of Plymouth State University. Can't make it to this year's Annual Meeting? Join us online for the live stream! Just open this link a few minutes before the meeting starts: www.ustream.tv/channel/YWLRQpSwmgj.

Three Seats Open on NHEC Board

Co-op members will vote in May to fill three seats opening on the NHEC Board of Directors. Members will have the opportunity to vote by mail, or via a secure online portal. Look for your paper ballot in the mail in mid-May. Every ballot will have instructions for voting online, or just fill out your paper ballot and return it in the enclosed postage-paid envelope. The chance to elect your Board of Directors is unique to member-owned cooperatives. We hope you'll take advantage of the opportunity!

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month at the Cooperative's office at 287 Highland Street in Plymouth. Please check the Board of Directors page on the Co-op web site at www.nhec.com, or call Sharon Yeaton at (603)536-8801 to confirm the current month's time and location.

Spring Break!

Co-op Power Rate Reduced 26%



Market prices for electricity in New England have dropped, so we reduced our Co-op Power rate to pass that savings back to our members.

The NHEC Board of Directors has approved a 26% reduction in the rate for Co-op Power, the electricity supply portion of your bill. For the typical residential member using 500 kilowatt-hours (kWh) per month, that's a total bill savings of about \$11 per month. The new power supply rate took effect March 1, 2020.

NHEC typically adjusts its Co-op Power rate in November and May every year. But since the winter period Co-op Power rate was set in November 2019, the market cost of electricity has gone down sharply. The NHEC Board adjusted the Co-op Power rate outside of the normal cycle to provide the benefit of these low market prices to members as soon as possible.

You can view a complete schedule of NHEC's rates under the MY ACCOUNT menu on our website: WWW.NHEC.COM

Flip Your Fridge and We'll Flip You \$30

Are you a residential member with a functioning but inefficient old refrigerator or freezer? Recycle it and get \$30!



What do you get?

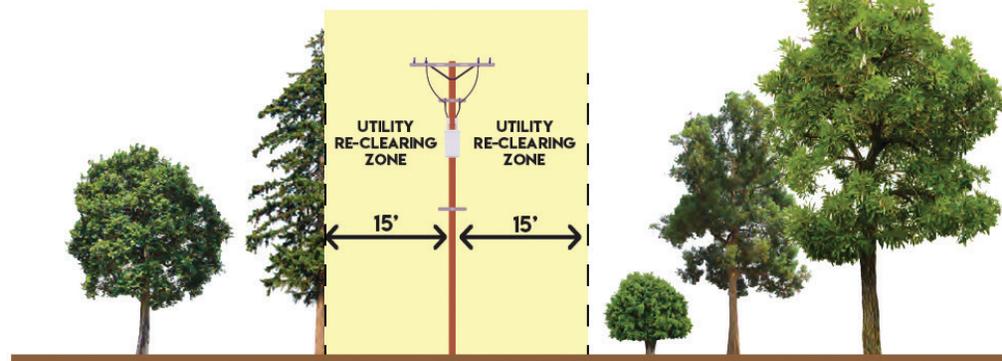
- Free haul-away and responsible recycling
- Up to \$100 per year in energy savings by not running the old appliance
- \$30 incentive check

To learn more or to schedule a pick up:
www.nhsaves.com/programs/refrigerator-recycling

Right Tree, Right Place

In the battle against power outages, tree trimming is our first line of defense. NHEC clears hundreds of miles of power line rights of way every year, but in most places, we can only cut trees and branches that are within 15 feet of either side of the wire.

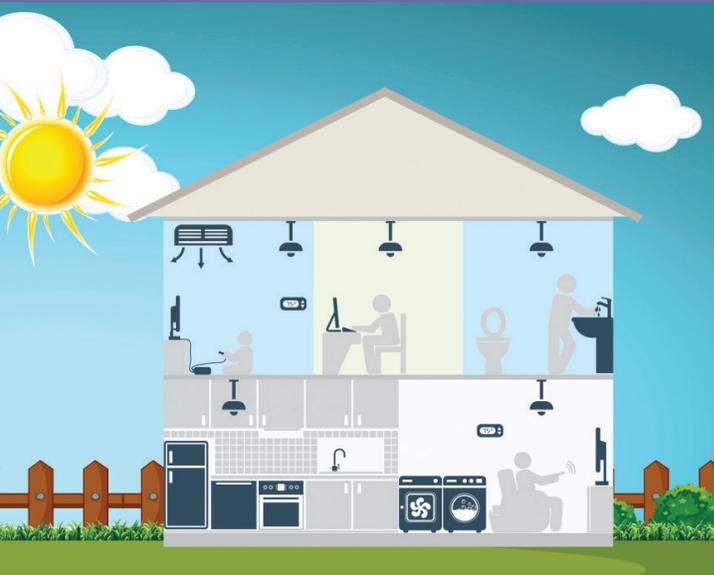
If you're planting trees anywhere near power lines, you can help us keep the lights on and everyone safe by knowing what trees to plant and which to avoid. There are numerous low-growing tree species, but not all varieties are the same, so check our website for more detailed info: www.nhec.com/right-of-way-clearing-program/; or call an NHEC Arborist at (800)-698-2007. Plan before you plant!



Acceptable Species for Planting Near Power Lines

- Dwarf Arborvitae
- Crabapple*
- Flowering Plum or Cherry*
- Lilac
- Rhododendron or Azalea
- Laurel
- Spirea
- Magnolia*
- Dogwoods*
- Hawthorne*
- Redbud*
- Serviceberry*
- Witch Hazel
- Holly*
- Japanese Maple *

*Denotes trees that may grow tall enough over a long life in a good site to require some type of pruning under low wires. **For other options, please consult with an NHEC Arborist**



Reduce Your Use and Beat the Peak!

As summer heat rises, so does the demand for electricity. Did you know that reducing your electric use during peak demand periods can impact future rates?

What's a Peak?

There are certain times of the year when demand for electricity is especially high. These "peak demand" hours usually occur on the hottest afternoons and early evenings of summer. We offer a free,

voluntary program called **Peak Days** that encourages members to reduce their usage during peak demand periods.

How It Works

When you enroll in the **Peak Days** program, NHEC will notify you a day before expected peak demand periods and ask you to voluntarily reduce your electric use during certain hours. Participating in Peak Days is **FREE** and completely **VOLUNTARY**. For more information or to enroll, please visit: www.nhec.com/energy-management/peak-days.

Capital Credits to Be Listed on April/May Bills

New Hampshire Electric Cooperative will be allocating positive operating margins to each of its members' accounts based on their individual usage. As a result, a line item pertaining to "capital credits" will appear on the bottom of your April and/or May bills (see message below). It will indicate the amount that is being set aside in your capital account. Please note that this is an equity account, not a cash account. It represents your ownership interest, or equity, in the Cooperative.

YOUR CAPITAL CREDIT ALLOCATION FOR 2019 IS \$0.00. THIS AMOUNT WILL BE APPLIED TO YOUR PATRONAGE CAPITAL ACCOUNT. PLEASE SEE WWW.NHEC.COM FOR IMPORTANT DETAILS.



579 Tenney Mountain Hwy • Plymouth, NH 03264

For member service,
please call

800.698.2007 (8-5, M-F)
solutions@nhec.com

Report an Outage,
please call

800.343.6432
www.nhec.com