

## your electric Co-op's newsletter April 2021

Photo by: John Gisis Photography Mt Washington Hotel and the snow-covered peaks of the Presidential Range

### Briefly...

#### Join Us for Annual Meeting on June 16

The 2021 Annual Meeting of Members will be held on Wednesday, June 16 at 10 a.m. In response to the COVID-19 pandemic, NHEC's 2021 Annual Meeting will be conducted electronically, without a physical location. To join us on the Zoom webinar to hear about your Co-op's performance and plans for the future, please register in advance of the meeting. Once your registration has been confirmed, you will receive an email link to the Annual Meeting URL.

#### REGISTER HERE:

[www.nhec.com/2021-annual-meeting](http://www.nhec.com/2021-annual-meeting)

#### Four Seats Open on NHEC Board

Co-op members will vote in May to fill four seats opening on the NHEC Board of Directors. Members will have the opportunity to vote by mail, or securely online. To learn more about the Board of Directors and the election process, please visit [www.nhec.com/board-of-directors](http://www.nhec.com/board-of-directors).

#### Missed the Call? Listen Here

If you missed our most recent Telephone Town Hall Meeting, you can hear a recording anytime at [www.nhec.com/telephonetownhall](http://www.nhec.com/telephonetownhall). Our most recent call will tell you three ways to save energy and money for little to no upfront cost.

#### Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month. Please check the Board of Directors page on the Co-op web site at [www.nhec.com](http://www.nhec.com), or call Sharon Yeaton at **603.536.8801** to confirm the current month's time and location.

## Check April Bills for Capital Credit Allocation

As a member of NHEC, you're also a part-owner of your Co-op. This means that when NHEC "earns a profit" our members are allocated a portion of that equity. Equity is first used to fund capital projects to keep our distribution system safe and reliable, but part of it will be returned to our members when NHEC's finances allow. Members' equity in NHEC is represented by **Capital Credits**.

**Capital Credits** are allocated annually to each member based on their individual usage. NHEC keeps track of each member's allocation every year, and when the Co-op's finances allow it, some of those capital credits will be retired and returned to members as a direct payment or bill credit.

See your **Capital Credit** allocation for 2020 on your April bill & learn more about capital credits at [www.nhec.com/capital-credits](http://www.nhec.com/capital-credits).

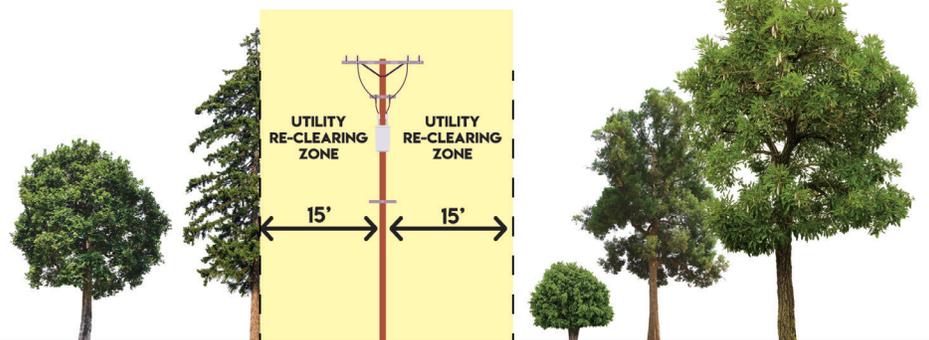


## Right Tree, Right Place

If you're planting a tree for Arbor Day anywhere near power lines, remember to plant the Right Tree in the Right Place!

*"We all need to be aware of the dangers and risks when trees grow into power lines," said Beth Stewart, NHEC Vegetation Management Supervisor. "Proper planting can help prevent power outages, fires and downed lines, as well as safety hazards for people, wildlife, and even the trees themselves. Tree branches too close to power lines must be professionally trimmed, and adequate trimming cannot always be done in ways that retain the natural aesthetics of the tree."*

There are many low-growing tree species recommended for planting near power lines, but not all varieties are the same, so check our website for more detailed info: [www.nhec.com/right-of-way-clearing-program/](http://www.nhec.com/right-of-way-clearing-program/); or call an NHEC Arborist at 1.800.698.2007.



## High Bill? Let's Take a Look...

Nothing wrecks your day like an unexpectedly high bill. Next time your electric bill is more than you were expecting, here are a few questions to ask that may get to the bottom of it.

### How many days are in the billing cycle?

The number of days in your monthly billing cycle varies from month to month. Sometimes it's as many as 34 days, while other months it's as few as 28. You can see the number of days in each billing cycle at the top right of your bill every month.

ENERGY USAGE INFORMATION				
MONTH	DAYS	USAGE	AVERAGE	DEMAND
FEB 21	28	660	24	0
JAN 21	34	897	26	0
DEC 20	30	633	21	0
NOV 20	29	386	13	0
OCT 20	31	414	13	0
SEP 20	30	493	16	0
AUG 20	30	669	22	0
JUL 20	33	693	21	0
JUN 20	29	548	19	0
MAY 20	32	563	18	0
APR 20	30	562	19	0
MAR 20	28	490	18	0
FEB 20	30	543	18	0

### Has there been unusual weather?

Temperature extremes – hot or cold – have a major impact on electric usage. A cold snap means your heating equipment is working more than usual, which draws more power. Likewise, a summer heat wave means you're running your air conditioners more than usual.

### What's changed at home?

Have you added a new appliance or device? Are you at home more often because of the pandemic? Have you had company or has someone moved in? All of these can increase your electric usage.

### NHEC can help

Visit [www.nhec.com/troubleshooting-a-high-bill](http://www.nhec.com/troubleshooting-a-high-bill) for more info; or call us at **1.800.698.2007**. Our Member Solutions Representatives are trained to help you find the cause of a high bill!

## 2020 Was a Great Year! (for saving energy)

NHEC members are making smart use of energy and it's making a BIG difference in their wallets and on the environment. In 2020, more than 5,000 Co-op members participated in NHEC's incentive programs to save energy and money. How much? For ease of comparison, electric and fossil fuel savings are shown in kilowatt hours...

- ENERGY EFFICIENCY PROGRAM SAVINGS**  
**11,108,503 kWh annual savings**...enough savings to offset the electric usage of 1,542 average NHEC homes for a full year.
- HEAT PUMPS & ELECTRIC VEHICLE SAVINGS**  
**7,873,323 kWh annual savings**...enough savings to offset the electric usage of 1,094 average NHEC homes for a full year.
- COMBINED SAVINGS**  
**18,981,826 kWh annual savings**...eliminating 5,665 metric tons of CO<sub>2</sub>, or the equivalent of taking 1,232 cars off the road.



**LEARN MORE ABOUT NHEC INCENTIVE PROGRAMS & START SAVING TODAY!**

[WWW.NHEC.COM/SAVE-ENERGY](http://WWW.NHEC.COM/SAVE-ENERGY)



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For member service,  
please call

**800.698.2007** (8-5, M-F)  
solutions@nhec.com

Report an Outage,  
please call

**800.343.6432**  
www.nhec.com