

Why is the Co-op offering the Net Metering Time of Day Pilot?

Power resources costs vary dramatically based upon the time of use. Though the Co-op has offered Time of Day rates for decades, the option has not been available to members who could benefit the most from it: those with solar and/or storage. Existing technology has advanced enough to allow such an offering, so the Co-op wishes to provide this option to members.

How long does it take for the Net Metering Time of Day rate to go into effect?

Pending availability of staff and meters, if you contact Member Solutions at least 5 business days before your next scheduled meter read, your Time of Day pricing will start after that meter read.

Will the Net Metering Time of Day rate save me money?

This rate is not guaranteed to save you money. In fact, if you consume energy during On-Peak hours, you may spend more with this rate. However, if you shift your consumption to Off-Peak hours, or maximize exports to the grid during On-Peak hours, you may benefit by selecting this rate.

What happens if I opt-in, but find I'm spending more than I would with the basic rate?

You may opt-out of Time of Day rates without penalty. Please note that you must contact Member Solutions at least 5 business days before your next scheduled meter reading to opt-out, and that you will not be eligible to opt-in again for 12 months.

How do I know how much energy I use throughout the day?

You can view your historical hourly usage by using SmartHub. It is particularly important to review your typical winter time consumption and generation due to the limited number of daylight hours.

Why are the On-Peak prices so much higher than Off-Peak prices?

The Co-op Power Charge includes the cost the Co-op pays to purchase electricity from the wholesale electricity market, while the Regional Access Charge is primarily the cost the Co-op pays transmission companies to deliver electricity to its distribution system. A sizable portion of these costs is based upon peak hours of consumption in the region, which in recent years have occurred between 4 PM and 8 PM. Time of Day pricing allocates the costs to the hours in which they occur, resulting in higher On-Peak pricing and lower Off-Peak pricing.

How often will this rate change?

Rates will be adjusted with other Co-op Power and Regional Access Charge rate changes, typically twice per year, and Distribution rate changes, typically once per year

Does the Net Metering Time of Day rate apply to my entire electric service or only certain devices?

The Net Metering Time of Day rate applies to all electricity delivered to you from the grid, as well as all electricity you export to the grid.

I have an electric vehicle. Can I charge it with the Net Metering Time of Day rate?

All electricity delivered to your home will be billed at the Net Metering Time of Day rate, including if you charge your electric vehicle during less expensive Off-Peak hours.

I have legacy Below the Cap net metering. Can I opt-in to the Net Metering Time of Day rate?

Time-based pricing is not compatible with legacy Below the Cap net metering.

My service is not net metered. Can I opt-in to the Net Metering Time of Day rate?

The Net Metering Time of Day rate is only available for net metered services (e.g. solar, battery storage). The Co-op has a basic Time of Day rate available for non-net metered services.

I have a non-residential account. Can I opt-in to the Net Metering Time of Day rate?

The Net Metering Time of Day Pilot is only available for residential services.

How is Net Metering Time of Day depicted on the bill?

Once on the Net Meter Time of Day Pilot rate, you will see four meter readings in the Meter Information section of your bill:

N01F – The energy delivered from the grid during Off-Peak hours.

N01N – The energy delivered from the grid during On-Peak hours.

N02F – The energy exported to the grid during Off-Peak hours.

N02N – The energy exported to the grid during On-Peak hours.

How is Net Metering Time of Day usage depicted in SmartHub?

Once on the Net Meter Time of Day Pilot rate, you can view your daily On-Peak and Off-Peak delivered and exported kWh on the Usage Explorer screen by clicking the Time of Use button.

How do I sign up?

Please contact Member Solutions at 800-698-2007.