

your electric Co-op's newsletter

August 2022

Scenic overlook, Intervale, NH. Photo by Charles Mallar.

NHEC Welcomes New CEO Alyssa Clemesen Roberts



Alyssa Clemesen Roberts

We're pleased to announce the hiring of Alyssa Clemesen Roberts as NHEC's new President/Chief Executive Officer (CEO).

Alyssa comes to NHEC from Colorado, where she most recently served as CEO of the Delta-Montrose Electric Association (DMEA), and President of DMEA's wholly-owned for-profit fiber internet subsidiary, Elevate.

Prior to joining DMEA and Elevate, Alyssa served as the chief strategy officer at Platte River Power Authority in Fort Collins, CO, where she led Platte River's government relations and community engagement activities, energy efficiency and distributed resource programs, internal and external communications, human resources and safety. She served four years in

the United States Navy and graduated summa cum laude from Park University with a B.S. in business management.

"We are excited and fortunate to be welcoming Alyssa to NHEC at this time," said NHEC Board Chair Jeffrey Morrill. "Her skills, experience and energy separated her from a strong, national field of candidates during the board's search. She is deeply committed to the principles of member-owned cooperatives and the value they provide to members and their communities. She is also a nationally recognized expert on rural broadband issues, which will be a big boost to NHEC's ongoing efforts to make high-speed internet access available to all members."

Alyssa will officially assume her duties on September 6, 2022.

Rural Broadband Is Making a Difference!

It used to take more than 18 hours for the United Church of Acworth to upload one weekly church service to the internet... if its slow connection didn't time out first. But since the completion of NH Broadband's town-wide 1-Gig fiber-optic network, it's done in minutes.



Last month we were proud to celebrate another milestone in our continuing effort to provide high-speed internet to all NHEC members, no matter their location. Acworth – welcome to the growing fiber network that's delivering this next essential service to rural New Hampshire! Learn more about NH Broadband and follow our progress here: www.nhbroadband.com.

Co-op In the Community

The NHEC Foundation is proud to support nonprofits that are improving the quality of life for our members! The Foundation is funded by the donations of members through the Round Up program. Learn more: www.nhec.com/nhec-foundation.

ORGANIZATION	GRANT AMOUNT
Advice to the Players	\$5,000
American Red Cross of NH	\$10,000
Believe in Books Literacy Foundation	\$5,000
Carroll County RSVP Program	\$5,000
Franconia Soaring Foundation	\$3,000
Mount Washington Valley Adult Day Center	\$5,000
Mount Washington Valley Recovery Coalition	\$5,000
Ossipee Concerned Citizens	\$5,000
Pemi Youth Center	\$2,000
Plymouth Area Recovery Connection	\$5,000
Tin Mountain Conservation Center	\$2,000
2022 QUARTER 2 TOTAL	\$52,000

Herbicide Opt-out Form Available at NHEC.com

Selective herbicide treatments are an important part of NHEC's efforts to keep our electric distribution system safe and reliable, but we understand that some landowners would prefer to opt out of treatments. NHEC respects the wishes of landowners and now offers a convenient way to opt out of selective herbicide treatments.

To opt out of treatments for the calendar year, just fill out and submit the form on our website: www.nhec.com/nhec-herbicide-and-stump-treatment/



Opt-out submissions are valid for the calendar year during which you submitted your request. For example, if you opt out in July 2022, you will need to resubmit your opt-out form in January 2023.

Briefly...

Summer Storms Hit Hard

Summer thunderstorms can cause extensive damage in a short amount of time. Last month's violent storms demonstrated again how quickly thousands of members can lose power. Instead of searching for the Co-op's outage reporting line **(800) 343.6432**, download the SmartHub app and report your outage automatically from your mobile device. Also, you can choose to receive text or email updates on the outage affecting you. Download the SmartHub app using the QR code here.



Utility Poles Are Not Bulletin Boards

Attaching signs and flyers to utility poles is illegal in New Hampshire and potentially dangerous for our lineworkers. Even a small hole in a lineworker's rubber gloves is enough to cause an accident. Thank you for keeping everyone safe!

Rebates Available for Air Conditioners, Dehumidifiers

ENERGY STAR® certified room air conditioners use 10% less energy than conventional models. Get a \$20 rebate when you purchase a qualified model. ENERGY STAR® certified dehumidifiers use about 15% less energy than conventional models. Get a \$25 rebate when you purchase a qualified model. Rebate forms & more info here: www.nhsaves.com/nh-rebates

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month. Please check the Board of Directors page on the Co-op web site at www.nhec.com or call Sharon Yeaton at **603.536.8801** to confirm the current month's time and location.

Co-op Sets New Power Rate

The cost of wholesale power in New England has doubled in the past year, driving a significant increase in the Co-op Power Rate that will impact your August bill. The Co-op Power Rate is going from 9.62 cents per kWh to 16.98 cents per kWh, which will amount to a total bill increase of \$37.55 a month, or 32% total bill increase, for the typical residential member using 500 kWh per month.

We know any increase in your bill is difficult, particularly these days, and we want you to know why it's happening and what you can do to lessen the impact.

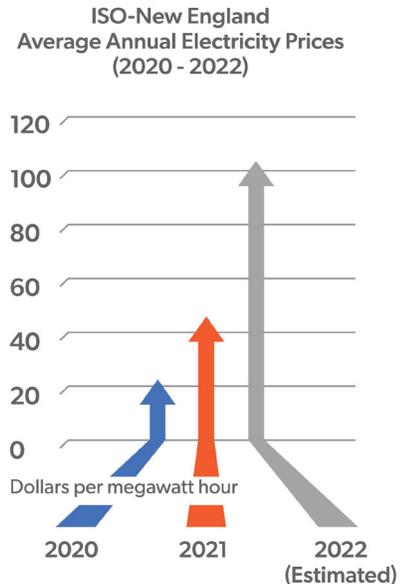
WHAT'S CAUSING THIS INCREASE?

High cost of wholesale power:

NHEC purchases power on behalf of its members from the regional wholesale electric market. The market price of power has DOUBLED in New England every year since 2020. The cost of these wholesale purchases is directly passed through to members who have not chosen to purchase power from a competitive supplier. NHEC does not add any additional charges or fees to its Co-op Power Charge, and it does not fund NHEC's operations.

Natural gas prices:

Natural gas is used to generate roughly half of the electricity produced in New England. The price of natural gas in New England this summer has TRIPLED since this time last year, driving up the price of electricity.



WHAT YOU CAN DO

From the gas pump to the supermarket to the electric meter, costs are going up across the board. These are difficult times for consumers and we're here to help you manage your energy usage and bill. Call NHEC Member Solutions at **(800) 698.2007**, or email solutions@nhec.com to inquire about:

- Payment Arrangements: Flexible plans that meet your needs
- Budget Billing: Pay a fixed amount each month based on your annual usage
- Financial Assistance: Take advantage of NHEC programs or referrals to state & local programs: WWW.NHEC.COM/FINANCIAL-ASSISTANCE
- Energy Efficiency Programs: NHEC Energy Solutions offers help and incentives to save energy
- Competitive Suppliers: You are able to purchase electricity from a competitive supplier for delivery by NHEC

