

your electric Co-op's newsletter

September 2022

Sunset at Roberts Cove Basin in Alton. Photo by John Gisis

Briefly...

Back to School = LAUNDRY!

When the kids go back to school, the laundry piles up! While you can't avoid grass stains on a uniform, there are "best practices" for doing the laundry efficiently and economically:

- Always use HE detergent
- Run full loads
- Wash in cold water when you can
- Line or rack dry

Looking to replace a washer/dryer? ENERGY STAR certified models use up to 25% less energy. Check our website for current rebates & incentives: www.nhec.com.

View Your Electric Use on SmartHub

Electric rates are high but knowing how much electricity you're using and when can open the door to savings opportunities. Download the SmartHub app for mobile or PC and view your usage by the hour, day or month. SmartHub is also your home for online bill pay, outage reporting and more.



Download the SmartHub app:

Be Prepared!

September is National Preparedness Month, which is a good time to create or review your family's plans to cope with a disaster or emergency. Part of your plan should include a kit with at least three days of essentials for each member of the family. In a disaster, there's no time to get ready. Get ready now with an emergency supply kit! Learn more at www.readynh.gov/emergency-kits.

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month. Please check the Board of Directors page on the Co-op web site at www.nhec.com, or call Sharon Yeaton at **603.536.8801** to confirm the current month's time and location.

Building for the Future

Substation Replacement Project Targets High Growth Areas

Over the next 12 years, NHEC will be replacing 26 substations as part of a project that will improve service reliability and add needed capacity in fast-growing parts of the state.



The new substation in Glen is online and serving members in the Mt. Washington Valley.



Construction underway this summer at the new Barnstead substation.

Substations and delivery points, which take in high-voltage power and distribute it to homes and businesses, will be replaced in every part of the NHEC service territory. With the completion this summer of the new Glen substation in the Mt. Washington Valley, work has shifted to the NHEC substation in Barnstead, which is being rebuilt from the ground up.

NHEC engineers based the replacement schedule on a systemwide study that considered the age of substation equipment and areas that are experiencing growth in electrical demand. Logistical and scheduling challenges abound, including the wait time for delivery of transformers, which has doubled to almost a year. Members will not experience disruptions in service, however, thanks to NHEC's use of mobile substations and our ability to bypass areas under construction by serving members from other substations.

See the planned substation replacements for the next two years below (subject to change) and follow project updates at www.nhec.com.

| | |
|------------------|---------------|
| Fall 2022..... | Webster |
| Spring 2023..... | Jackson |
| Fall 2023..... | Center Harbor |
| Spring 2024..... | Bridgewater |
| Fall 2024..... | Alton |

Energy Efficiency for Businesses & Towns

We know that energy is one of your biggest costs, especially here in New Hampshire. That's why NHEC has dedicated staff, programs and financial incentives to help businesses, schools and municipalities save energy and money!

LED Lighting

Convert to LED lighting with NO OUT-OF-POCKET EXPENSE with our incentives and On-Bill Financing.

Heating & Cooling

Electric heat pumps heat and cool with up to three times the efficiency of fossil fuels. Incentives available up to \$500/ton of installed capacity.

Electric Vehicle Charging

Install Level 2 (or higher) chargers with incentives up to \$5,000 per location.

Building Weatherization

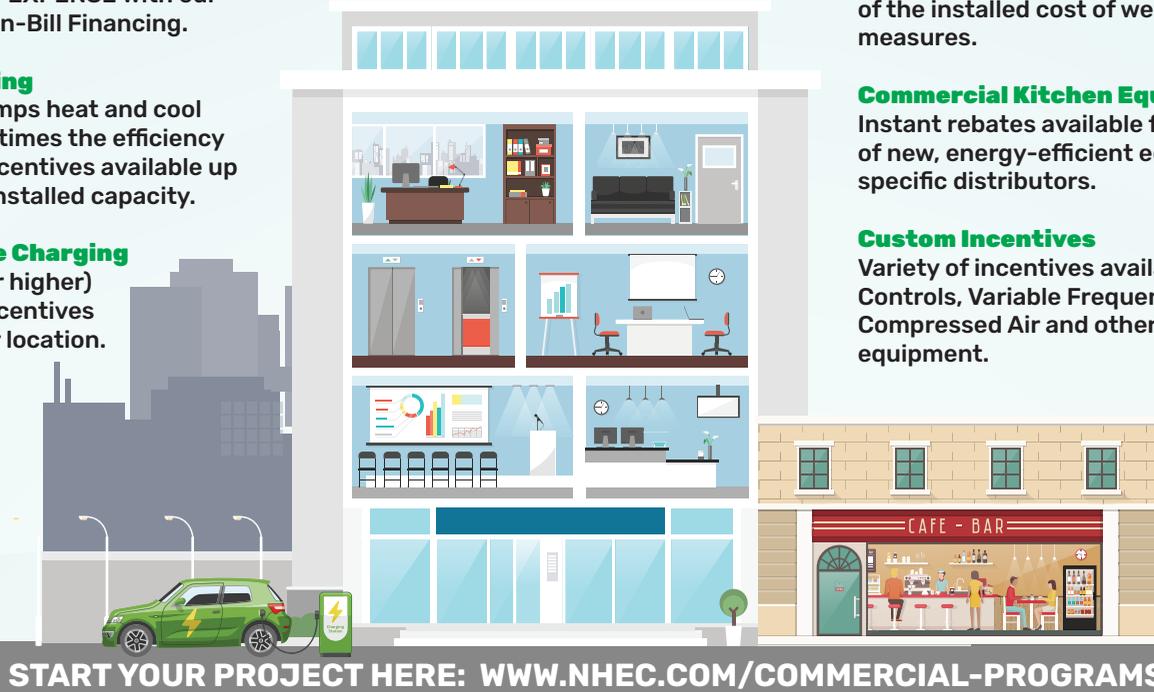
Improve the comfort and energy efficiency of your space with incentives up to 35% of the installed cost of weatherization measures.

Commercial Kitchen Equipment

Instant rebates available for purchase of new, energy-efficient equipment from specific distributors.

Custom Incentives

Variety of incentives available for Lighting Controls, Variable Frequency Drives, Compressed Air and other process equipment.



START YOUR PROJECT HERE: WWW.NHEC.COM/COMMERCIAL-PROGRAMS

High Bill? Call or Click for Assistance

From the gas pump to the supermarket to the electric meter, costs are going up across the board. These are difficult times for consumers and we're here to help you manage your energy usage and bill. Call NHEC Member Solutions at 800.698.2007, or email solutions@nhec.com to inquire about:

- **Payment Arrangements:** Flexible plans that meet your needs
- **Budget Billing:** Pay a fixed amount each month based on your annual usage
- **Financial Assistance:** Take advantage of NHEC programs or referrals to state & local programs: WWW.NHEC.COM/FINANCIAL-ASSISTANCE
- **Energy Efficiency Programs:** NHEC Energy Solutions offers help and incentives to save energy
- **Competitive Suppliers:** You are able to purchase electricity from a competitive supplier for delivery by NHEC

NHEC Foundation Scholarship Winners

Congratulations to these college-bound high school seniors, who were named the winners of the 2022 NHEC Foundation Scholarships. These young Co-op members were awarded \$1,500 to pursue their higher education goals. Good luck! Check our website to learn more about our scholarship programs:

www.nhec.com/scholarships.

- Natasha Bamford (New Durham)
- Amy Burton (Jackson)
- Emma Conkey (Moultonboro)
- Jake Galloway (Sunapee)
- Jacqueline Malloy (Plymouth)
- Lydia Marunowski (Plymouth)



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For member service,
please call
800.698.2007 (8-5, M-F)
solutions@nhec.com

Report an Outage,
please call
800.343.6432
www.nhec.com