

your NEW HAMPSHIRE Electric Co-op

DECEMBER 2022

After a Busy 2022, NH Broadband Is Good to Grow!

After connecting hundreds of NHEC members to high-speed internet in 2022, NH Broadband is excited to expand its fiber-optic networks to 24,000 locations in 73 towns in the coming years. Work is already underway on the first phase of construction that will bring high-speed

internet to members in Grafton County as early as spring 2023! NH Broadband, NHEC's high-speed internet subsidiary, is committed to providing broadband internet access to underserved areas of the state...follow our progress at www.NHBroadband.com!

JANUARY 2022



Groundbreaking for construction of the fiber-optic network that will serve members in the town of Sandwich. NH Broadband hangs more than 100 miles of fiber-optic line to serve one of the largest towns in the state.

MARCH 2022



NH Broadband and the town of Sandwich welcome Congressman Chris Pappas, who secured significant federal funding for construction of the townwide fiber-optic network.

JULY 2022



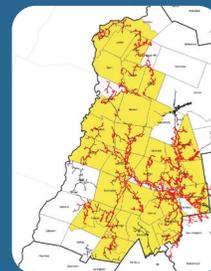
NH Broadband celebrates the start of service to the town of Acworth. It's the 5th town to be served by NH Broadband.

SEPTEMBER 2022

Service goes live to residents of Sandwich, the 6th town to be served by NH Broadband.

OCTOBER 2022

NHEC is awarded a \$50 million grant by the State of New Hampshire to build fiber-optic networks across 73 towns in six counties over the course of three years. The first phase of construction will connect NHEC members in 32 Grafton County towns in 2023.



**WANT BLAZING FAST INTERNET AT AN AFFORDABLE PRICE? LET US
KNOW AT WWW.NHBROADBAND.COM, OR CALL 866-431-1928.**

THE BENEFITS OF ENERGY STAR® CERTIFIED APPLIANCES

Finding the top performing appliances for your household's needs is the first step toward energy and cost efficiency. Choosing energy efficient appliances can help you to save money in operation costs, and allows you to get superior performance from the products you depend on every day. ENERGY STAR® certified appliances are independently tested and verified to have advanced technologies that improve efficiency and performance and are better for our environment.

Note the benefits of ENERGY STAR certified products over competitors:

ENERGY STAR certified clothes washers help cut energy and water costs, using **20% less energy** and **30% less water** than regular washers.

ENERGY STAR certified clothes dryers use **20% less energy** than conventional dryers, without sacrificing on features or performance.

ENERGY STAR certified dehumidifiers remove the same amount of moisture as other similarly sized units, but use **13% less energy**.

An ENERGY STAR certified air purifier uses **25% less energy** than other standard models.

Refrigerators and freezers that are ENERGY STAR certified are on average **9-10% more energy efficient** than standard units.

The weather outside may be frightful, but you can stay warm and dry by equipping your home with energy efficient, environmentally friendly, cost reducing appliances that are ENERGY STAR certified. Head to nhsaves.com/nh-rebates to find further savings information and available rebates.

MONTHLY REMINDERS



Seeking Candidates for Board of Directors!

NHEC is governed by an 11-member Board of Directors, which is elected by the members it serves. Want to get more involved in your Co-op? Consider running for a seat on the Board. NHEC seeks diverse representation on the Board of Directors and encourages members from all parts of our service territory to consider serving. For more information, contact Sharon Yeaton at 603.536.8801, or yeatons@nhec.com.



Holiday Call Center Closures

In observance of upcoming holidays, NHEC and the Member Solutions Call Center will be closed on:

- December 26, 2022
- January 2, 2023

Bill pay and outage reporting are always available 24/7 at www.nhec.com, or 1-800-698-2007.



Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month. Please check the Board of Directors page on the Co-op website at www.nhec.com, or call Sharon Yeaton at 603.536.8801 to confirm the current month's time and location.



**\$750
Rebate**

Hurry for Your Enhanced Rebate on Heat Pump Water Heaters!

Install a highly efficient heat pump water heater between now and the end of 2022 to get an enhanced rebate of \$750! Heat pump technology makes this the most energy-efficient water heater available...up to three times more efficient than fossil-fueled systems like oil and propane. Learn more at nhsaves.com/learn/rebate/heat-pump-water-heater-2.



SMALL CHANGE, BIG IMPACT

Through the NHEC Foundation, members who choose to Round Up their electric bill contribute on average \$6 per account each year. Together, NHEC members have awarded more than \$4 million to charitable organizations that improve the quality of life for our members!

Thank you to our members who have Rounded Up!

The NHEC Foundation is making a real impact in the lives of NHEC members through its support of local charitable organizations. The NHEC Foundation supports organizations that:



Feed the hungry and shelter the homeless



Enrich children, youth, & adults



Strengthen families and resolve crisis



Provide access to health and dental care



Promote higher education goals



Promote culture and the arts



To enroll, scan the QR code, visit [NHEC.com/round-up-program](https://www.nhec.com/round-up-program), or call member solutions at 800-698-2007.

To learn more about Round Up or the NHEC Foundation, visit www.nhec.com/nhec-foundation.

DO YOU KNOW WHAT TO DO if a vehicle hits a downed wire?

Staying safe in collisions with power poles

With ice and snow creating treacherous road conditions, the winter storm season brings an increase in vehicle collisions with power poles. Downed wires are extremely dangerous as they may still be energized, creating a risk of electrocution. Follow these steps to stay safe should your vehicle come into contact with a downed wire.



If a wire has hit your vehicle, do not exit. The ground around your car may be energized.



Call 911 and warn others to stay away. Wait in your vehicle until a lineworker or first responder tells you it's safe to exit.



If the vehicle is on fire, exit the vehicle by jumping out with both feet together. Continue to hop until you are at least 20 feet away.

For member service, please call **800.698.2007**
(8-5, M-F) or email solutions@nhec.com

To report an outage, please call **800.343.6432**

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www.nhec.com

