

Fiber vs. Cable Internet: Which Is Better?

NH Broadband is connecting NHEC members to high-speed internet in areas that have few alternatives for service. But in many towns served by NHEC, our members have a choice of internet providers. Why should you choose NH Broadband over cable providers?

SPEED

- Fiber-to-the-home is designed to give members the same upload speed as the download speed. Fiber internet speeds remain as advertised, too, even during high-use periods when cable internet slows down.

RELIABILITY

- Fiber is more reliable, too, because the network is passive—it doesn't use any electrical equipment between you and the provider that can fail, like cable internet.

AFFORDABILITY

- Monthly service packages start at just \$49.95 for 100/100 Mbps service. Want more speed? 1 GB service is \$79.95 a month and 2 GB service (our fastest connection) is \$99.95, which includes a router and managed wi-fi.

Rumney Chooses NH Broadband!

The Town of Rumney has selected NH Broadband as its official Internet provider.

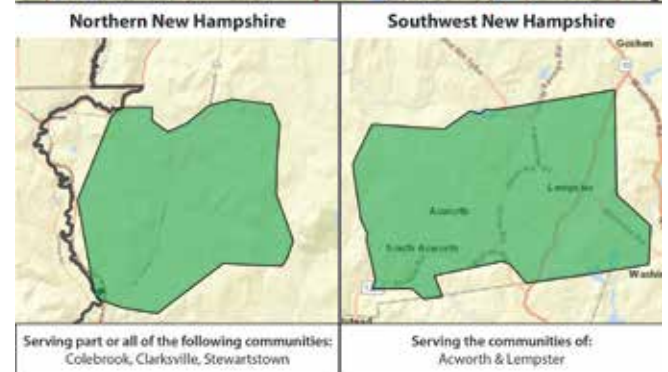
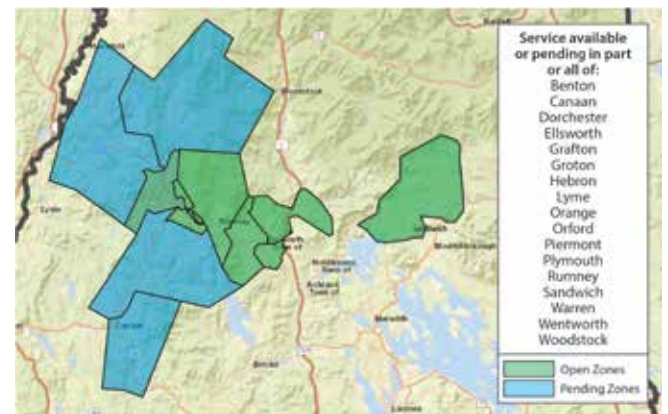
Under the agreement, NH Broadband will provide fiber-to-the-premise internet to four Rumney locations: the Town Hall, Fire Station, Highway Department and Transfer Station. This communications upgrade will equip this critical infrastructure with state-of-the-art, reliable broadband service.

“We couldn’t be happier about this investment in our Town’s facilities. NH Broadband is locally-owned and committed to improving our area of New Hampshire through access for homes, businesses and municipalities like ours to superior broadband services. In choosing a fiber-optic communications solution, we are equipping our facilities with what is considered the gold standard in communications transmission.”

- Rumney Town Administrator Joe Chivel

NH Broadband Is Growing!

NH Broadband is on the move, currently serving NHEC members in more than 20 towns. Installations are occurring in Grafton County this year and preparations are underway to extend service next year to towns in Belknap, Carroll and Merrimack counties. Follow our progress and check service availability on our website: www.NHBroadband.com.



www.nhbroadband.com

Incentives of
\$750
on Heat Pump
Water Heaters

Heat pump water heaters can cut your water heating costs IN HALF! For a family of 4, that's more than \$550 a year in savings*. With those annual savings, heat pump water heaters typically pay for themselves in about five years.

How They Work

Heat pump water heaters pull heat from the surrounding air, compress it, and transfer it to the water in your tank. This means they can be three to four times more efficient than a conventional water heater.

Other Benefits

- No combustion or on-site fuel storage
- Less maintenance
- Heat pump water heaters cool and dehumidify as they operate

\$750 Incentive

Choose the rebate pathway that's right for you:

- Instant Rebate at Lowe's or Home Depot
- Work with your Installer
- Online or mail-in rebate application

Learn more or apply for rebates:

nhsaves.com/residential/heat-pump-water-heater-2

*SOURCE: energystar.gov



Button Up for Winter and Save!

With winter right around the corner, it only takes a couple of clicks to see if your home is eligible for up to \$6,000 in energy efficiency incentives through the NHSaves® Home Performance with ENERGY STAR® program.

In three easy steps, you'll be on your way to a more comfortable home that saves energy and money for years to come.

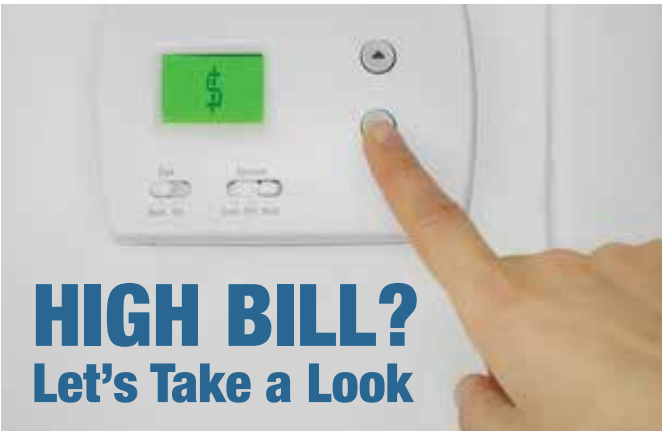
- 1 Check your home's eligibility: nhsaves.com/residential/weatherization
- 2 If you qualify, a certified contractor will perform an energy audit and recommend improvements like air sealing and HVAC improvements.
- 3 Based on the assessment, you may be eligible for a 75% incentive, up to \$6,000, to help you pay for any of the qualified measures.

Up to \$4,000, 0 percent on-bill financing is available to help you finance the cost of your improvements

Team NHEC Shines at Lineman's Rodeo

Congratulations to Team NHEC for their great performance at last month's International Lineman's Rodeo in Bonner Springs, Kansas! The event brought together line crews from nearly 400 electric utilities across the U.S., Canada, Brazil and Jamaica to compete in a variety of lineman tasks. Thank you to our crews for proudly representing New Hampshire! Team NHEC: John Cadreact, Chris Comeau, Austin Tallman, Nick Tarmey.





Nothing wrecks your day like an unexpectedly high bill. Next time your electric bill is more than you were expecting, here are a few questions to ask that may get to the bottom of it.

How many days are in the billing cycle?

The number of days in your monthly billing cycle varies from month to month. Sometimes it's as many as 34 days, while other months it's as few as 28. You can see the number of days in each billing cycle at the top right of your bill every month.

ENERGY USAGE INFORMATION				
MONTH	DAYS	USAGE	AVERAGE	DEMAND
SEP 23	32	476	15	0
AUG 23	30	470	16	0
JUL 23	29	439	15	0
JUN 23	34	433	13	0
MAY 23	29	341	12	0
APR 23	29	356	12	0
MAR 23	31	415	13	0
FEB 23	30	384	13	0
JAN 23	30	474	16	0
DEC 22	33	480	15	0
NOV 22	28	325	12	0
OCT 22	29	318	11	0
SEP 22	34	411	12	0

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POWER SUPPLIED BY: NHEC

Has there been unusual weather?

Temperature extremes – hot or cold – have a major impact on electric usage. A cold snap means your heating equipment is working more than usual, which draws more power. Likewise, a summer heat wave means you're running your air conditioners more than usual.

What's changed at home?

Have you added a new appliance or device? Are you at home more often? Have you had company or has someone moved in? All of these can increase your electric usage.

NHEC can help

Our Member Solutions Representatives are trained to help you find the cause of a high bill. Give us a call at 1-800-698-2007 to view your usage with a call center rep. and get to the bottom of it!

Candidates Wanted for Board and Nominating Committee

NHEC is governed by a Board of Directors, which is elected by you, our members. Each year, a Nominating Committee recommends candidates to run for the Board of Directors. This year, NHEC is seeking members interested in serving on both panels – the Board of Directors and the Nominating Committee.

Board of Directors

In May 2024, four seats on the 11-member Board of Directors will be up for election to three-year terms. NHEC seeks broad representation from a diverse group of candidates from all parts of our service territory. We encourage qualified members to consider running! For more information about how to get your name on next year's ballot, contact Sharon Yeaton at 603-536-8801, or yeatons@nhec.com.

Nominating Committee

The Nominating Committee is an independent panel of NHEC members that reviews the qualifications of potential candidates seeking election to the Board of Directors. After interviewing the candidates, the Committee nominates a slate of candidates to run for the open seats. For more information about time requirements and applying to be considered for the Nominating Committee, contact Sharon Yeaton at 603-536-8801, or yeatons@nhec.com.



YOUR CO-OP, YOUR COMMUNITY™

NHEC Foundation Awards \$51,000 in Grants

The NHEC Foundation is proud to support these nonprofits with grants totaling \$51,000. NHEC members make this support possible by participating in the Round Up Program. The average contribution is just 50 cents a month, but it adds up to much more for these groups and the people they help. Please consider joining Round Up:

www.nhec.com/round-up-program



A \$15,000 grant to the NH Food Bank will sponsor NHEC's 13th annual Mobile Food Pantry in Colebrook in 2024.

Appalachian Mountain Club _____	\$2,500	LISTEN Community Services _____	\$5,000
Connecticut River Artisans Group _____	\$2,000	NH Food Bank _____	\$15,000
CASA of NH _____	\$5,000	Ossipee Children's Fund _____	\$7,500
Eastern Slope Aviation _____	\$2,500	Restoration Acres _____	\$4,000
HAVEN NH _____	\$5,000	Tin Mountain Conservation Center _____	\$2,500



Project Care Helps Members in Need

Project Care is a tax-exempt charitable organization that helps NHEC members in crisis situations. Since 1990, Project Care has helped thousands of NHEC members stay current with their electric bills, even those who do not normally qualify for other assistance.

Consider Project Care if you or your immediate family have recently experienced:

- A large, unexpected medical expense.
- Sudden loss of job or income.
- Loss of housing or transportation.

Please note that Project Care is not a substitute for or supplement to state fuel assistance. To be eligible, a member must have applied to other assistance agencies prior to applying to Project Care. Members must also be referred to Project Care by a social service agency that has direct knowledge of the emergency.

To learn more and apply for assistance, visit:

www.nhec.com/project-care; or call NHEC Member Solutions: (800) 698-2007.