

## TERMS AND CONDITIONS

### HEAT PUMP WATER HEATER EQUIPMENT REQUIREMENTS

Only ENERGY STAR® Certified Heat Pump Water Heaters meeting the minimum efficiency rating outlined in the incentives table are eligible for a rebate.

### GENERAL REQUIREMENTS

**Rebate Form:** This rebate form must be filled out completely, truthfully, and accurately. The customer must date and submit the completed rebate form along with all required documentation for specific rebates and/or incentives. By submitting the rebate form, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2024 and December 31, 2024. Rebate forms must be postmarked by January 31, 2025.

**Rebate Limit:** Under no circumstances will the total incentive for a single heat pump water heater exceed the offered rebate amount of \$750. If the heat pump water heater already received a \$750 instant discount at a participating retailer or equipment distributor through a licensed installation contractor, this rebate is not eligible for redemption. For questions on applied rebates, please speak with your installation contractor.

**Payments:** From the time the rebate form is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation is missing from the rebate form. Funding for this program is provided by the NHSaves Energy Efficiency Programs.

**Geographic Requirements:** Offers valid only for residential electric customers of a participating New Hampshire utility where the NHSaves programs are offered by Eversource, Liberty, New Hampshire Electric Cooperative and Unitil (referred to as the NHSaves utility partners). Qualifying units also must be installed in a participating NHSaves utility partner's service area.

**Proof of Purchase:** A copy of the customer's paid invoice itemizing the purchased equipment must accompany each rebate form. The invoice must indicate the equipment make, model number, installation date and address, total install cost, and proof of payment.

**Approval and Verification:** The NHSaves utility partners reserves the right to conduct field inspections to verify installations prior to payment.

**Tax Liability:** The NHSaves utility partners will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** The NHSaves utility partners do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

**Limitation of Liability:** The NHSaves utility partners and their rebate administrator's liability is limited to paying the rebate and incentive specified. The NHSaves utility partners and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Liability & Release:** As part of the consideration for participating in the program, Customer hereby releases and shall indemnify, hold harmless and defend the NHSaves utility partners, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

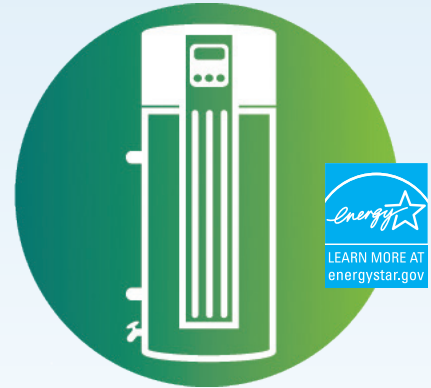
**Warranties:** THE NHSAVES UTILITY PARTNERS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. The NHSaves utility partners make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy cost savings realized by customer, the NHSaves utility partner is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.

# REBATE

# \$750

on ENERGY STAR® certified  
**HEAT PUMP  
WATER HEATERS**



**APPLY ONLINE**  
[NHSaves.com/Rebates](https://NHSaves.com/Rebates)

**NHsaves®**   
Your Source for Energy Efficiency 

Powered by:


**EVERSOURCE**  **Liberty™**

 **NEW HAMPSHIRE  
Electric Co-op**

 **Unitil**

   @nhsaves  @nhsaves\_603

REBATE AVAILABLE WHEN YOU  
WORK WITH A CONTRACTOR  
TO PURCHASE AND INSTALL  
A QUALIFYING HEAT PUMP  
WATER HEATER

Equipment Type	Gallon Size	Electric UEF	Rebate
 <b>Heat Pump Water Heater</b>	up to 85	Integrated HPWH: $\geq 3.30$ UEF	\$750
		Integrated HPWH (120 Volt/15 Amp Circuit): $\geq 2.20$ UEF	
		Split-System HPWH $\geq 2.20$ UEF	

APPLY ONLINE AT:

[NHSaves.com/Rebates](https://nhsaves.com/Rebates)

Applying for your rebate online is fast and convenient. **All you need is a scanned or electronic copy of your receipt.**



OR MAIL ALL REQUIRED DOCUMENTS TO:

Resource Innovations  
1337 Massachusetts Ave  
PO Box 228  
Arlington, MA 02476

Required Documents:

- ☐ This completed and signed application
- ☐ Proof of payment or dated receipt with
  - ☐ Installation contractor information
  - ☐ Manufacturer make and model number
  - ☐ Quantity
  - ☐ Equipment cost
  - ☐ Installation cost
  - ☐ Total cost

Incomplete information will delay or disqualify rebate. Please allow 6-8 weeks for processing.

For more information, to confirm eligibility or to check the status of your rebate, call 888-855-0285 or email [NHRebates@resource-innovations.com](mailto:NHRebates@resource-innovations.com)

Congratulations on your decision to buy a Heat Pump Water Heater. Please fill out completely. All information below is required.

APPLICATION INSTRUCTIONS

- Determine eligibility: Must be a New Hampshire residential electric customer of Eversource, Liberty, New Hampshire Electric Cooperative, or Unitil. Municipal and business electric customers, please contact your utility for eligibility.
- Install a qualifying product in a participating NHSaves utility partner's service area before December 31, 2024.
- Complete this rebate form and submit with all required documentation.
- We'll mail your rebate check within 6-8 weeks.
- Funding is limited and will be available on a first-come, first-served basis.
- Rebate cannot be combined with any other NHSaves rebates for the same equipment.

*Note: Completed rebate application and required documentation must be submitted by January 31, 2025.*

CUSTOMER INFORMATION

Your Electric Utility: ☐ Eversource ☐ Liberty ☐ NHEC ☐ Unitil

Your Electric Utility Account Number: \_\_\_\_\_  
Required and must match installation address

Account Holder's Name: \_\_\_\_\_

Account/Installation Address: \_\_\_\_\_

City: \_\_\_\_\_ State: **NH** ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Payee Name (if different): \_\_\_\_\_

Mailing Address (if different): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

INSTALLATION CONTRACTOR INFORMATION

Company Name: \_\_\_\_\_ or: ☐ DIY

Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

PRODUCT INFORMATION

Manufacturer/Brand: \_\_\_\_\_

Model Number: \_\_\_\_\_

Uniform Energy Factor (UEF): \_\_\_\_\_ Equipment Cost: \_\_\_\_\_

Tank Size (Gallons): \_\_\_\_\_ Installation Cost: \_\_\_\_\_

Quantity: \_\_\_\_\_ Total Cost: \_\_\_\_\_

Install Date: \_\_\_\_\_

Water heater fuel type being replaced:  
☐ Gas ☐ Electric ☐ Oil ☐ Propane ☐ Other

Did your equipment purchase already receive an instant ☐ Yes\* ☐ No discount at a retail or distributor location?

\*If yes, this rebate is not eligible for redemption. For questions on applied rebates, please speak with your installation contractor.

CUSTOMER SIGNATURE

I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions for this rebate.

Customer Signature (required): \_\_\_\_\_

Date: \_\_\_\_\_