



For member service, please call
800-698-2007 (M-F: 8am-5pm)
or email solutions@nhec.com



To report an outage,
please call 855-960-3075



579 Tenney Mountain Hwy
Plymouth, NH 03264
www.nhec.com

HERBICIDE OPT-OUT

As part of our vegetation management program, selective use of herbicides in the Co-op's power line rights-of-way is an important part of our efforts to minimize power outages. We know that some members would prefer to forego these treatments on their property.

If you receive notice that the Co-op will be using targeted herbicide treatments on your property, you may opt out for the 2026 calendar year by submitting the form located on our website: www.nhec.com/herbicide.

PLEASE SUBMIT YOUR FORM BEFORE APRIL 30 WHEN HERBICIDE TREATMENTS TYPICALLY BEGIN.

SAVE THE DATE TO DONATE!



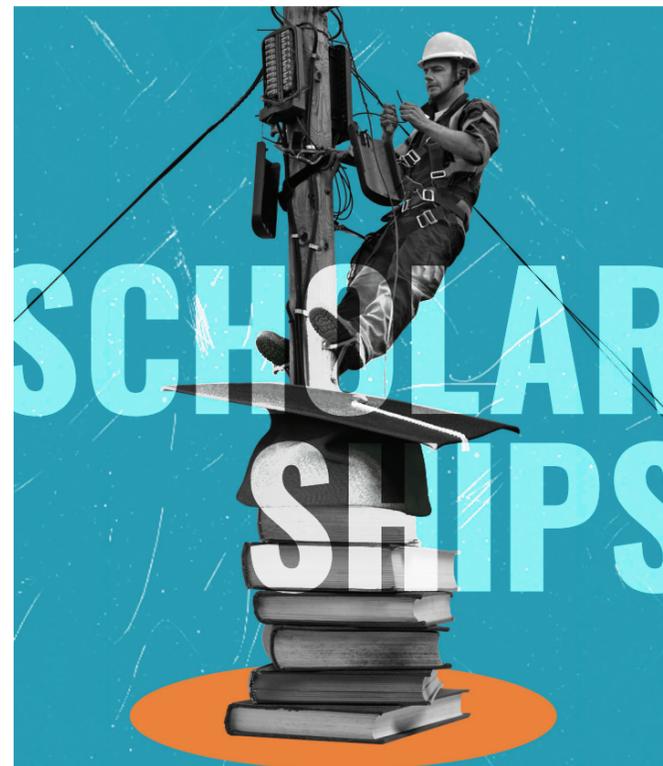
American Red Cross is facing a severe blood shortage and can use your help now. Join the Co-op as it sponsors a community blood drive on March 30. Save the date to donate and you could save a life at the same time!

WHEN: Monday, March 30, 2026
10 a.m. to 2:30 p.m.

WHERE: Starr King Unitarian
Universalist Fellowship
101 Fairgrounds Rd
Plymouth, NH 03264



GO TO REDCROSS.ORG TO REGISTER



Please visit our website for
guidelines and applications

ACADEMIC SCHOLARSHIPS
nhec.com/nhec-foundation-scholarships

LINeworker
nhec.com/lineworker-scholarship/

March 2026

STAY CURRENT



The Co-op is Democracy in Action

The Co-op is member-owned and governed by the democratic process, but it's a process that requires the participation of its members.

March in New Hampshire means democracy in action as communities across the state hold Town Meeting. Here at New Hampshire Electric Cooperative, we exercise a similar version of "pure democracy." We hold annual elections for our Board of Directors. The Co-op's board is governed by 11 directors, elected from and by the membership. This means actual Co-op members are running for open seats on the board and the entire membership can vote on who they want to be their representatives on the board.

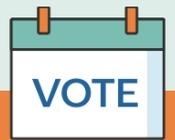
This is something very unique amongst New Hampshire utilities – you, your friends and neighbors, and

other members in neighboring communities have the power to choose who you feel would best help guide the Co-op.

As a member, whether you live in our communities year-round or are seasonal residents, the Board of Directors is your voice. In addition to participating in monthly meetings, the board has a fiduciary duty to our members and their work can involve approving policies and electric rates, as well as aiding in the Co-op's strategic direction.

On average, our board members devote approximately 28 hours per month to Co-op business activities and are compensated annually according to their role on the board.

The Co-op is member-owned and governed by the democratic process, but it's a process that requires the participation of its members. Be on the lookout for communication from the Co-op on how and when to vote, and please take the time to make your voice heard! ⚡



When are the elections?

As members, you'll decide how you would like to vote: online or via a mail-in ballot. Keep an eye out because we'll be asking you which method you prefer. Voting by paper ballot and electric voting begins in May and will run through June 10. Winners will be announced at the Co-op's Annual Meeting on June 16.

VOTE VOTE VOTE



Together, we're building a stronger, more connected New Hampshire.

Josh Holbrook



Delivering Fiber Where No One Has Gone Before

Underserved broadband markets aren't confined by borders. They exist in developing countries in South America, the Caribbean, the farmlands of the Midwest and southwestern deserts of the United States, the Navajo nation and Alaska – to name a few. They are also in rural New Hampshire.

"The common theme among those is very difficult locations to serve," said Josh Holbrook, the Co-op's Chief Broadband Officer, who has delivered fiber internet service to all of those aforementioned hard-to-reach places and now is in charge of bringing NH Broadband to underserved areas in the state.

"There were big swaths of New Hampshire just being ignored by the major providers. People couldn't get high speed internet. Geography should never limit access to opportunity. And once again, the Co-op stepped in and stepped up to bring that infrastructure to people," said Josh, noting the comparison to the Co-op's original mission to bring electricity to rural New Hampshire communities. "To me it seems a very natural evolution and I'm really proud of what the Co-op is doing to serve New Hampshire."

"Geography should never limit access to opportunity. And once again, the Co-op stepped in and stepped up to bring that infrastructure to people,"

After 20 years of experience in the telecom industry and 10 years working with fiber in underserved markets across the Western Hemisphere, Josh understands rugged terrain and the unique challenges it presents in reaching under- and unserved areas. The added work and expense of serving these areas with fiber is worth it because of the immediate improvement it provides individuals and communities through its superior speed and reliability. Fiber is a vast improvement over cable and other legacy internet services.

Cable is a shared network, which means all the homes in the neighborhood share the same bandwidth. The more people in the community using the internet, the slower the speeds users will enjoy. It's like a highway congested with cars. Fiber is more like a jet plane – it doesn't get caught in traffic. Fiber delivers dedicated bandwidth to homes and businesses; it isn't impacted by what your neighbors are doing. It also has the benefit of being a much newer and more reliable technology. It has fewer outages.

NH Broadband's service is 100 percent fiber, which is "very unique relative to our competitors. We deliver faster speeds and greater reliability. Our goal is to provide simplicity and transparency. We're not cramming big bundles down someone's throat," Josh said.

Be on the lookout as NH Broadband continues to roll out in more communities in 2026, including Alton, Sunapee and Bartlett. ⚡

During the month of March you can **SAVE BIG** when you sign up for **Gig speed fiber internet!**

Go to NHBroadband.com/nhsave and use promo code **NHSAVE**

WAS ~~\$79.95~~
\$54.95

*restrictions apply

Board Director Spotlight: Bob MacLeod



NAME:	TITLE:	HOMETOWN:	YEARS ON BOARD:
Robert MacLeod	Board Member	Thornton	One

Q: What got you involved in the Co-op, and then what led you to run for a seat on the Board?

A: I've been a Co-op member for a long time now and I became interested in the process and the organization when I served on the Nominating Committee. I'm interested in how the organization works. I understand that one of our key foundations at the Co-op is based on reliability. When the power goes off, we all know it's not a good thing. It takes a lot of hard work to be reliable. And, in my opinion, the Co-op has to have a very strong financial profile so that members can enjoy reasonable rates.

I'm also interested in some of the innovations that are coming in the energy landscape. My understanding from serving on the Nominating Committee is that it's important to have transparency for our members. Sitting on the board, you do your best to provide governance to the leadership. Last, but certainly not least, is that sitting on the Co-op board, I am making a commitment to our communities in this area as I have over the years serving on other boards.

Q: What have you learned since you began serving a year ago when you filled an open seat?

A: To say I've learned a lot is an understatement. First and foremost I have such deep respect for the leadership and staff of the Co-op. The professionalism of our lineworkers and the entire staff is exemplary, second to none. They are a very talented group of people who are at an age where they can provide strong leadership for years to come. When our employees wake up in the morning and head to work, I've seen how much it takes to keep the power. It is not easily done. The Co-op crew is dedicated. I didn't fully appreciate that until sitting on the board. They are smart and there's tremendous planning in keeping the rates stable. Doing that is not an

easy task. The ability, skill, insights and professionalism to understand the future of energy is something that has really resonated with me over the past year. It's something I wouldn't have appreciated until sitting on the board.

Q: What do you see as the future of energy?

A: I attended a conference a few weeks ago where a lot of the focus is the reality that the demand for electricity is going to increase roughly four percent in 2026. That demand is driven by a lot, including electric vehicles, manufacturing and data centers, which are huge throughout the country. Anything that happens throughout the country is going to impact us in New England and in New Hampshire.

I also believe that over time, renewables are going to play a more prominent part. Certainly stronger solar and wind growth will have a role and using coal as power generation will continue to decline. Natural gas will stay steady at approximately 40% in the foreseeable future. Geo-politics will also play a role in terms of energy accessibility. Grid modernization and digitalization will be important and advances are being made in batteries and flexible energy systems such as utilizing EV batteries to feed electricity back into the grid during high demand.

Certainly government incentives and renewable infrastructure will be important. And we are looking at all of this as it applies to our broadband service as well. Fiber is where it's at for the future. When we're talking about our electric business, it's the same principles we have for our broadband business. It's all essential for our jobs, entertainment, kids going to school – we all depend on a working and functional internet. I applaud the Co-op for deciding to get into this business. When we knew we could get it in Plymouth, we jumped on it at Mid-State. The reliability is extraordinary. ⚡